



## ARIZONA REGISTRAR OF CONTRACTORS



*Douglas A. Ducey, Governor*

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FOR IMMEDIATE RELEASE  
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# AZ ROC Fines Tempe Man for 491 Violations Totaling \$1.23 Million

PHOENIX, Ariz., (March 16, 2016) – On Tues., March 15, 2016, the Arizona Registrar of Contractors (AZ ROC) issued an Acceptance of an Administrative Law Judge's Final Decision and Order fining Ronald Dew, 59 of Tempe, \$1.23 Million (\$1,277,500.00) in civil penalties.

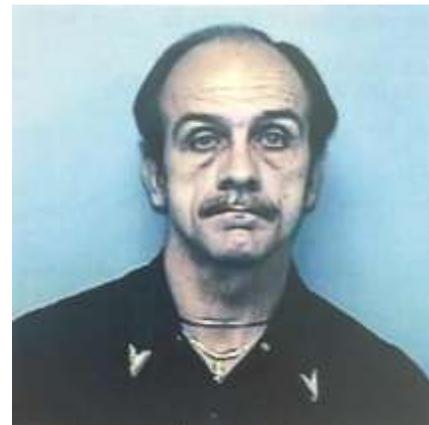
The Decision and Order stem from an AZ ROC investigation against Dew that concluded Sept. 2015 and resulted in the issuance of a Cease and Desist Order and Civil Citation alleging 491 violations, totaling \$1.23 Million in civil penalties for his role in an ongoing conspiracy to evade Arizona contracting law.

After Dew contested the citation and multiple continuances, a hearing at the Arizona Office of Administrative Hearings was held in Feb. 2016.

On Mon., March 14, 2016, the Registrar received the Arizona Office of Administrative Hearings' Administrative Law Judge Decision upholding the Registrar's Citation and on Tuesday, the Agency accepted the recommended Decision and Order.

The Registrar has investigated Dew on multiple occasions reaching back to when he was listed as the qualifying party for Abode Air, LLC from Nov. 2009 to Sept. 2011. During this time, AZ ROC received 142 complaints against the company, which resulted in 46 revocations of the license and a \$14,000 payout from the Arizona Registrar of Contractors' Residential Recovery Fund.

While operating Abode Air, Dew knowingly employed the pattern and practice of targeting elderly clients, sabotaging HVAC equipment, replacing and charging for unnecessary parts for air conditioners, deliberately disabling HVAC systems in order to sell Preventive Maintenance Agreements (PMAs), training his employees and technicians how to commit these acts, intimidating customers, and obtaining financial benefit from these acts.



For Dew, these maintenance agreements represented a twice per year foot-in-door contract for him and his employees to perpetuate his schemes until the AZ ROC revoked his license.

In Oct. 2011, one month after Dew's license was revoked, he began illegally operating ACME Home Services, LLC, as an air conditioning and heating company without a contractor's license. ACME's only member and manager is William Dew, Ron Dew's 92 year old father. When ACME applied for a contractor's license in Dec. 2011, AZ ROC discovered William Dew had signed a Power of Attorney granting Ron Dew permission to act on behalf of ACME in all facets of the company operations and denied ACME's license application.

The most recent investigation leading to AZ ROC's Citation for the nearly 500 violations began when investigators received a complaint against Acclaim Air, LLC. Through investigation, AZ ROC investigators found that Acclaim Air was being managed by ACME Home Services and Dew in violation of Arizona law.

AZ ROC issued Citations against Ron Dew, ACME Home Services, and Acclaim Air for their roles in the ongoing conspiracy to evade Arizona contracting law.

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