



[roc.az.gov](http://roc.az.gov)

# AZ ROC NEWS

April 2025



QR for ROC website

## GOVERNOR KATIE HOBBS CONTINUES ARIZONA PROMISE TOUR WITH PUBLIC SAFETY, WORKFORCE DEVELOPMENT, AND HOUSING STOPS

**PHOENIX, AZ (March 12, 2025)** — Governor Katie Hobbs continued her Arizona Promise Tour, underscoring her investments and legislative priorities with stops throughout the state focused on public safety, workforce development, and housing. The tour highlights the Governor's plans to restore the Arizona Promise by expanding opportunity, security, and freedom for people across Arizona.

Governor Hobbs called for a pay raise for Department of Public Safety troopers and recognized their outstanding efforts to keep dangerous drugs off the streets and out of communities, with 2,647 pounds of fentanyl seized in 2024.

In Flagstaff, Governor Hobbs visited Coconino Community College's construction and trades training campus, where she spoke with students about how the program is setting them up for success. She highlighted the state's Community College Workforce Scholarship Program, which has helped thousands of students further their education.

[To read more, please follow this press release.](#)



# THE REGISTRAR'S REPORT



Tom Cole  
Director  
Arizona Registrar of  
Contractors  
Tom.Cole@ROC.AZ.GOV  
602-771-6777  
602-526-7357 (c)

Thank you for taking a few minutes to read our ROC newsletter. It is an important means for the ROC to communicate with our license holders. Please take a few minutes on our website, [WWW.ROC.AZ.GOV](http://WWW.ROC.AZ.GOV), to learn about our monthly online forums and our in-person outreach efforts for a more expansive list of opportunities to connect with your ROC.

It is my great privilege to serve you as Director of the ROC. The trust that has been placed in me by our Governor, Katie Hobbs, is humbling and something I take quite seriously. As of April 2nd, 2025, I have received a majority vote from the Arizona State Senate, confirming my appointment as Director. This is the culmination of team efforts over the past 18 months that I have served you, our team at ROC, and the citizens of Arizona. My commitment to you is to provide fair and balanced leadership in my role. I will continue to make myself available to you through our industry advisory council, online forums, industry and trade association events, and meetings with industry and government leaders. It is critical that we pull together in this important time in the history of Arizona's construction industry in order to help one another develop the workforce to build the future of Arizona and the USA.

Our team is committed to effective and efficient licensing, investigations, and processing of Residential Contractors' Recovery Fund claims. We continually look for ways to serve you better. We encourage you to participate in those communication opportunities that we present to you in order for your voice to be heard in those improvement efforts. This is YOUR ROC. Thank you for your ongoing support and for your contribution to quality construction in the State of Arizona.

If you have any questions or would like more information on any of these updates, feel free to reach out to our Legislative Liaison, Araceli Lopez, at [araceli.lopez@roc.az.gov](mailto:araceli.lopez@roc.az.gov).



# AZ ROC NEWS

Arizona Registrar of Contractors

April 2025

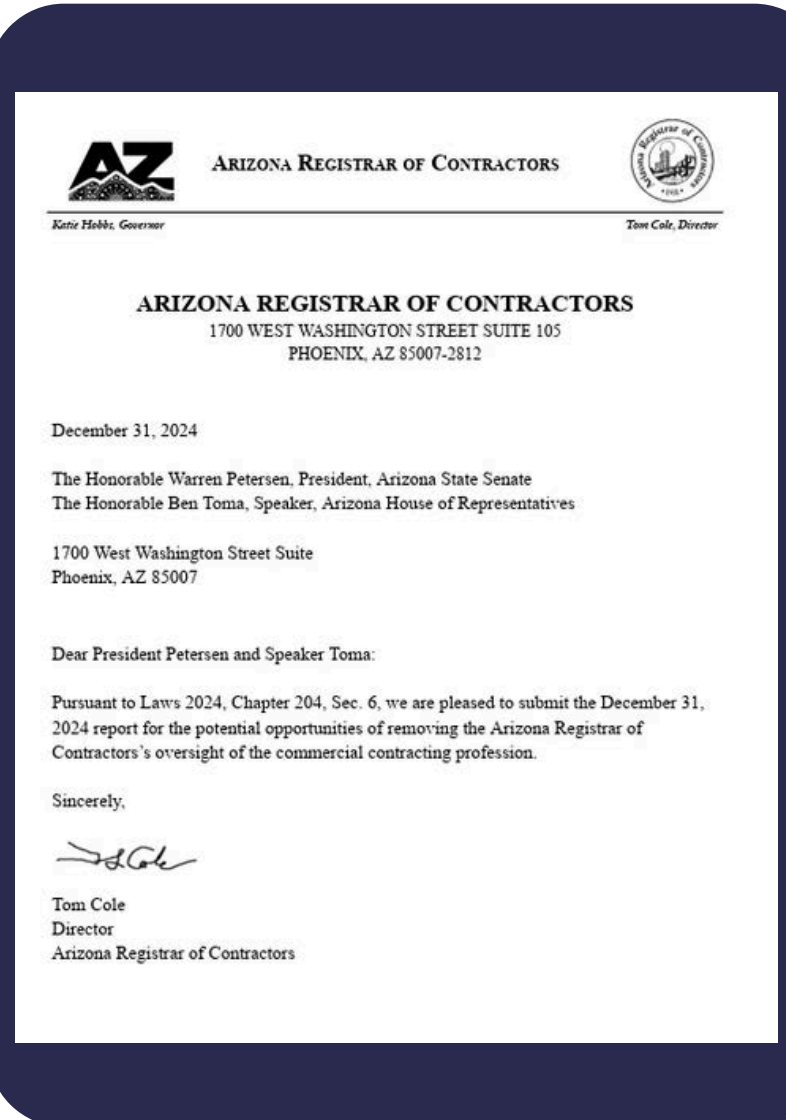


roc.az.gov

## ROC 2024 Study on Commercial Contractor Deregulation

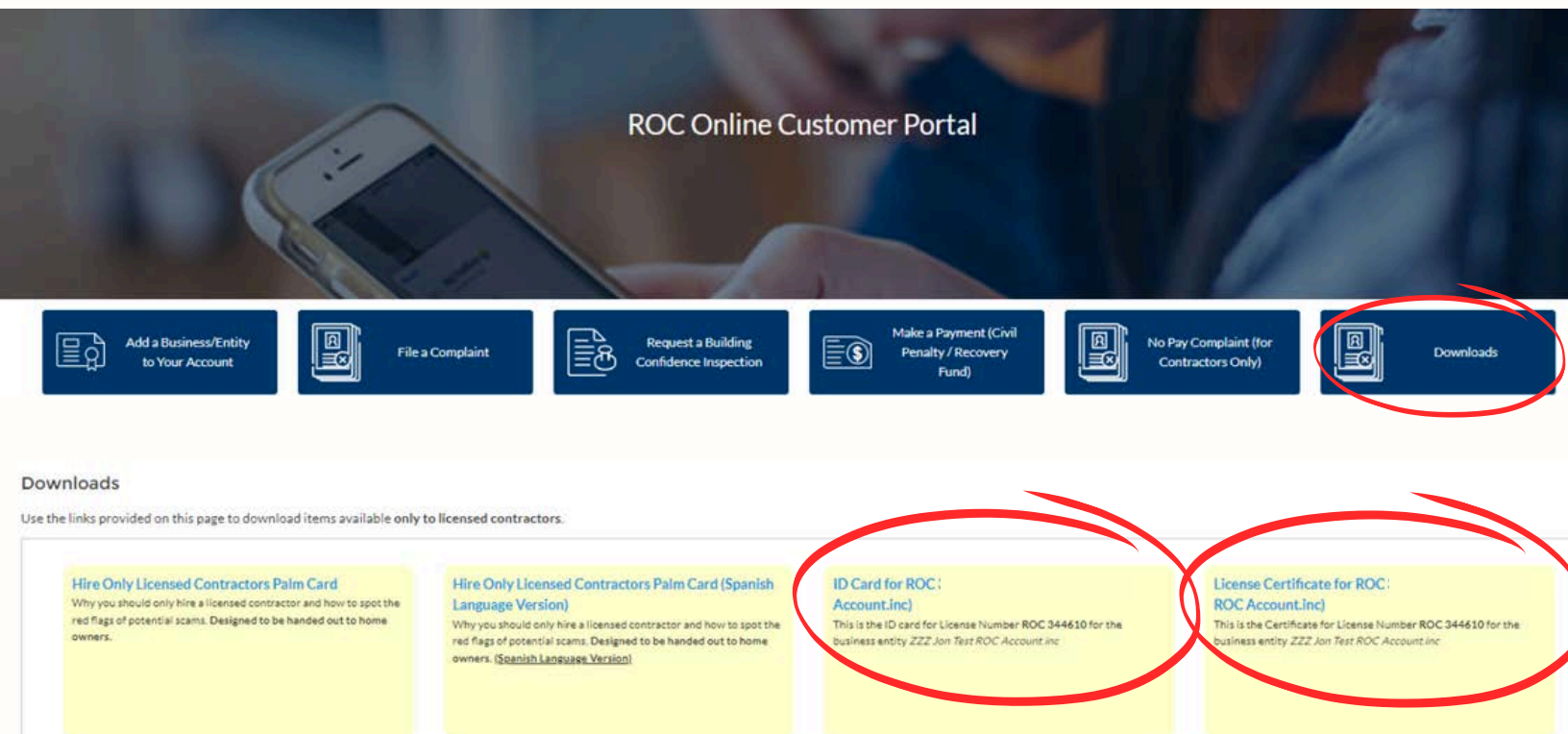
Laws 2024, Chapter 204, Sec. 6 requires the Arizona Registrar of Contractors to compile a report on commercial contractors to determine whether opportunities exist to statutorily remove ROC oversight of the commercial contracting profession. In accordance with this mandate, the Arizona Registrar of Contractors officially completed and submitted the Deregulation Study on commercial contractors to leadership in both the House and the Senate on December 31st, 2024. The feedback received was invaluable in helping shape a comprehensive and informed evaluation. A sincere thank you is extended to everyone who took the time to complete the surveys sent out a couple of months ago, as well as those who helped distribute them.

If you would like to access the report, please follow this [link](#) and navigate the page to find the PDF that has been posted on our website.



# Updates to the ROC Online Customer Portal

We have added a new feature to our ROC Online Customer Portal! Under the tab that says “**Downloads**” there will be two options that show you your “ID Card” and “Certificate” for all your licenses plus some informational cards for your use! You can now download and print these for use!



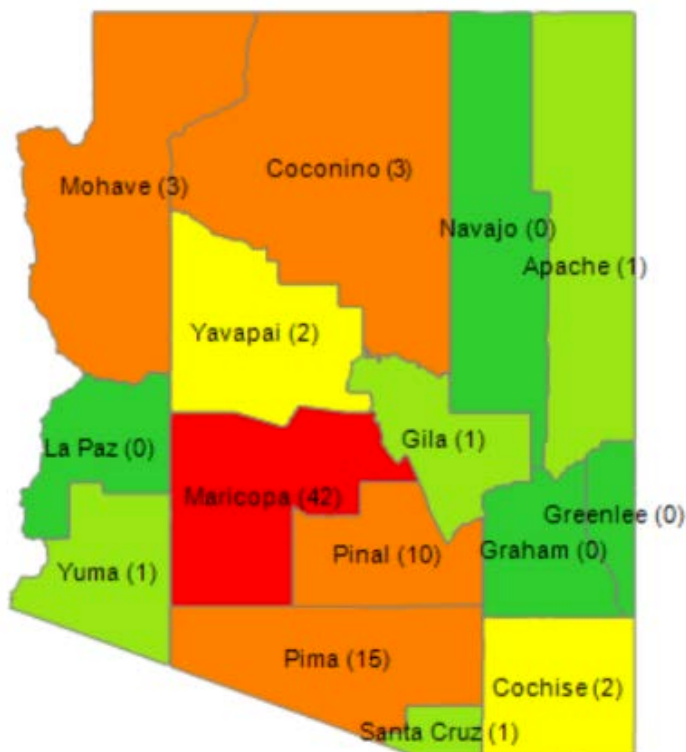
**COMPLIANCE**  
CORNER

In a successful collaboration with the Department of Homeland Security, two of the ROC's most wanted fugitives have been apprehended: Adrian Esquivel Govea and Jose A. Flores Espinosa. Additionally, Joseph Kim Gastorf Jr., who faces four pending complaints with the ROC, is being extradited from Missouri to face charges related to ongoing ROC investigations.

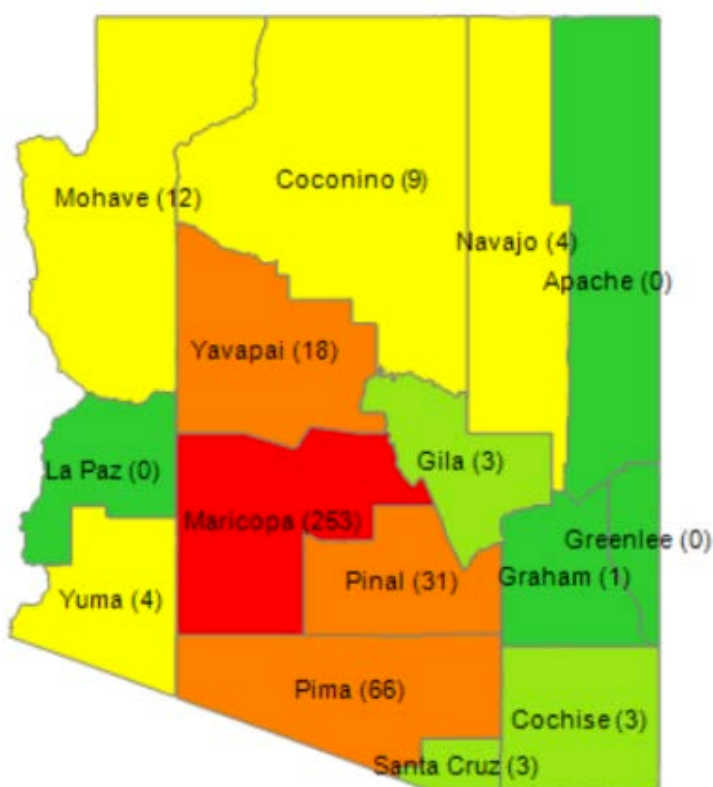
**CHECK THE  
LICENSE!**

## March 2025

**Unlicensed Complaint  
Heat Map**



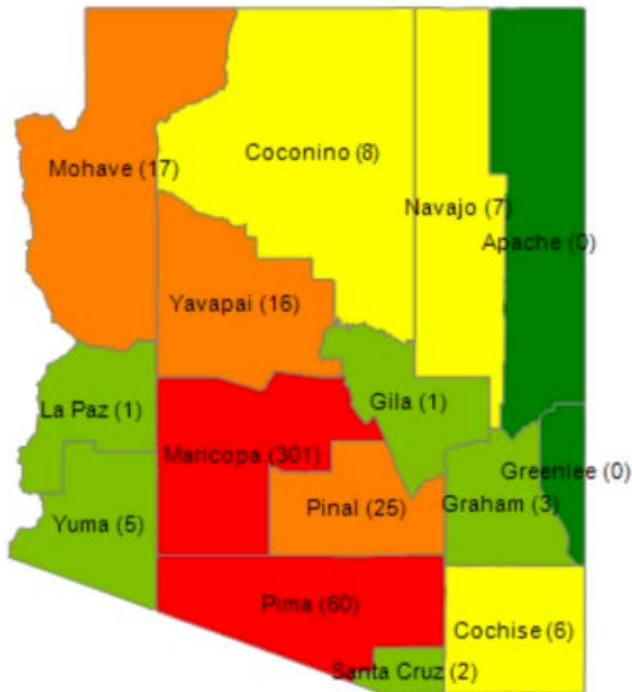
**Licensed Complaint  
Heat Map**



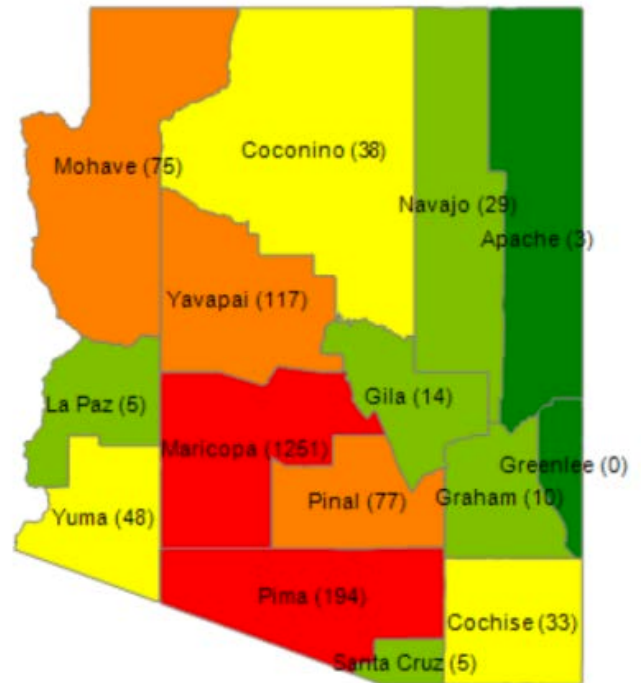
# LICENSING LANE

March 2025

## New Licenses Issued



## Licenses Renewed



DID YOU KNOW?

License Renewals submitted through  
the AZ ROC Online Customer Portal  
are **AUTOMATICALLY APPROVED!**

[CREATE ACCOUNT](#)



# ROC-Star Spotlight

Featuring...

**Ofelia Velasco**

**Ofelia Velasco**

**Licensing Account Professional**

**Year Started: 2022**



## **What is one thing we should know about you as a leader?**

**I truly care about the work that I do and take it very seriously and at heart.**

## **What does success look like for your department?**

**To see everyone in the team providing internal and external seamless service. Seeing my teammates enjoying and being happy to come to work. Team equality and team integration on how to improve and better our internal process as well as internal growth on knowledge/education in the construction world to better understand and better help those we serve - the public.**

## **What is a project you've worked on at AZ ROC of which you are particularly proud?**

**I am proud that we can continue the Spanish Seminar. I enjoy contributing to assist the Spanish speaking community. Spanish translation/interpretation of our ROC Forms, website to help it look more professional.**

## **If you could have any superpower, what would it be?**

**The superpower of Knowledge, learning new things and understanding thoroughly what I represent is something I truly enjoy.**

# ROC EMPLOYEE OF THE MONTH

In October we officially kicked off the ROC Employee of the Month Program! This new program allows all ROC employees to nominate team members who demonstrate excellent customer service, teamwork, process improvement, high productivity, support to co-workers, and contribute to making the ROC a great place to work.

**WE ARE VERY EXCITED TO  
FEATURE THE NEXT ROC  
EMPLOYEE OF THE MONTH:  
LAUREN HARSHEY**

**What do you love about working at AZ ROC?**

Working at the ROC has been a great experience and I appreciate being able to work along side such hardworking colleagues. I am happy to provide assistance and support to homeowners and contractors navigating issues within the compliance department.



[roc.az.gov](http://roc.az.gov)



# REQUEST BUMPER STICKERS HERE

If you would like to request an AZ  
ROC bumper sticker, please  
complete the form linked above.

Thanks!



[roc.az.gov](http://roc.az.gov)



ASSOCIATION FOR CONSTRUCTION  
CAREER DEVELOPMENT



**AZ Construction Career Days**  
"Building Tomorrow's  
Workforce Today"

# 25th Annual ARIZONA CONSTRUCTION CAREER Days

## 2025 Dates:

Set-up: Wed., Nov. 5th (7am-4pm)

Day One: Thurs., Nov. 6th (8am-2pm)

Day Two: Fri., Nov. 7th (8am-2pm)

\*\*Mandatory Meeting: TBD

## WHERE:

Arizona National Guard, Papago Site  
5636 East McDowell Rd  
Phoenix, AZ 85008



USE HANDS-ON  
ACTIVITIES TO  
SHOWCASE  
YOUR CRAFT TO  
THOUSANDS OF  
AZ HIGH SCHOOL  
STUDENTS!

**REGISTER**



[AZCCD.COM](https://www.AZCCD.COM)

**REGISTER BY OCT. 1ST**

**QUESTIONS: [SABRINA@AZCCD.COM](mailto:SABRINA@AZCCD.COM)**

# Industry Headlines

Click each story below to access content



Innovative trends in metal building construction



Behind the deal: Why TSMC wants to invest \$165 billion in Arizona



Experts offer Arizona construction outlook for 2025 and beyond



Exploring Career Growth in Arizona's Booming Construction Industry



Top Women in Construction 2024



How Arizona Is Working to Bridge the Semiconductor Workforce Gap



Education Department awards \$32M in school infrastructure grants

\*AZ received \$4,997,500.00



Study Makes Case for Including Mental Health Training in Apprentice Rule Updates



Final Rule: Employee or Independent Contractor Classification Under the Fair Labor Standards Act, RIN 1235-AA43

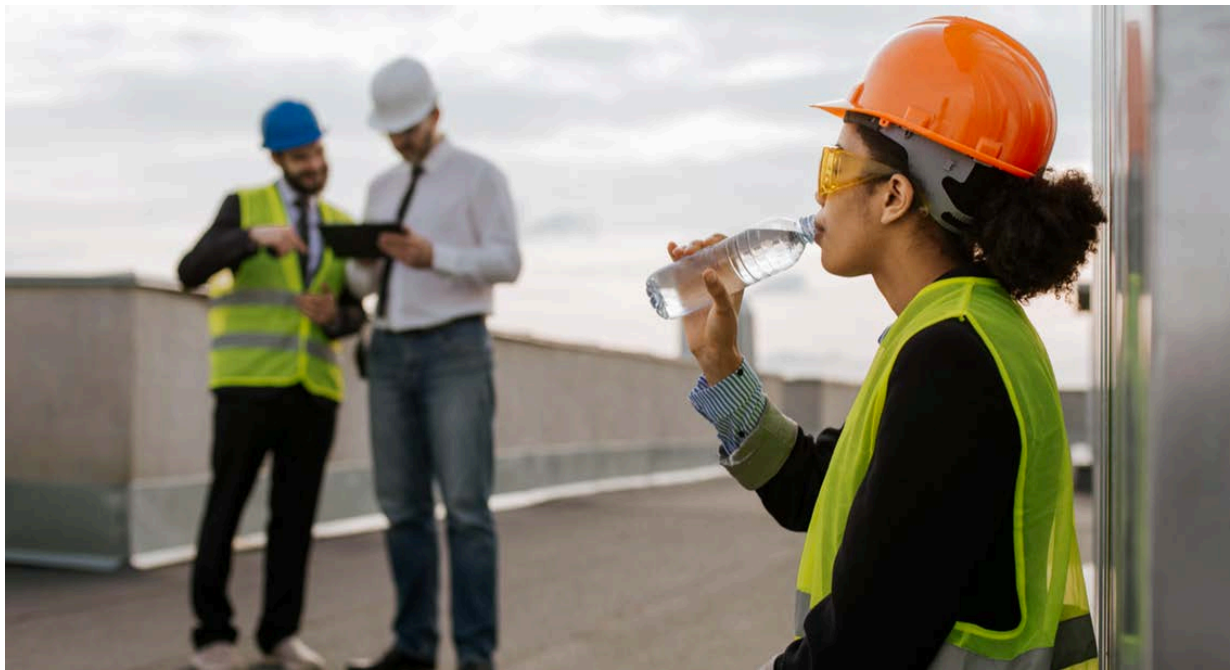


# Heat Illness Prevention Information

## Compliments of OSHA Education Center at ASU **Heat Illness Prevention**

Every year, dozens of workers die and thousands more become ill while working in hot or humid conditions. OSHA's Heat Illness Prevention campaign educates employers and workers on heat hazards and provides resources to keep workers safe. There are a range of heat illnesses that can affect anyone, regardless of age or physical condition. Below, are a few of the many resources to keep workers and yourself safe:

- [Heat Resources for Workers](#)
- [Employer Responsibilities](#)
- Heat Safety Tool App for [iPhone](#) and [Android](#)
- [OSHA Heat Illness Prevention](#)
- [NIOSH/CDC Heat Stress](#)





# Heat Illness Prevention Information

## OSHA Can Help You Prevent Heat Illness at Work

We provide tips, guidance, and resources for employers to:

- ✓ Plan for heat hazards.
- ✓ Train workers on heat hazards.
- ✓ Recognize signs of heat illness.
- ✓ Find first aid procedures.
- ✓ Understand how to protect new workers.

The OSHA On-Site Consultation Program can help small- and medium-sized businesses to identify and mitigate workplace hazards, including heat.

[osha.gov/heat](https://www.osha.gov/heat)



 OSHA®



# WORKFORCE REENTRY PROGRAM

## Be Part of Arizona's Reentry Initiative!

To create safer communities and lower recidivism rates, [Arizona's Workforce Reentry Program](#) provides inmates nearing the release from prison with employment and life skills to be successful upon reentry into our communities.

In 2017, ARIZONA@WORK Second Chance Centers opened in State prisons to help inmates prepare for success in the workforce. Since then, Reentry workforce services have expanded into parole offices, reentry centers, and community partner centers.

### BENEFITS FOR YOUR BUSINESS

Employers report that in addition to [Work Opportunity Tax Credits](#), free [Federal Bonding](#) and other financial incentives derived from hiring ex-offenders, they benefit from staff who are highly motivated and loyal.

### TRAINED AND EAGER WORKERS

[Reentry Workforce training](#) provides participants with 8 weeks of employment readiness activities including soft and hard skills development, resume and interview preparation, workforce retention training, onsite vocational training and much more.

### SKILLED LABOR POOL THAT IS READY TO WORK!

The State is urging Arizona employers to consider these work-ready individuals to fill job vacancies. There is no cost, and gainful employment has been proven to save taxpayer money and help to break the cycle of incarceration by providing a path of self-sufficiency for those who truly deserve a second chance.

### FROM AN EMPLOYER:

"The workers from the program have been very dedicated and they are very grateful to be given an opportunity. They work hard and are great about communicating if they need time off for court or to see their parole officer. Over 60% of our workers are from this Reentry program."

– Monica Marquez, American West Pallets.

### CONTACT US

Employers who are interested in connecting with reentry clients should call our Employer Reentry Team at 480-851-2764.



**ARIZONA@WORK™**  
Innovative Workforce Solutions

A proud partner of the [Arizona Job Network](#)





# BEYOND BETTER BUSINESSES

**Better Business Bureau®** builds trust, promotes integrity, and champions what's right for our entire community.



## ADVANCING ETHICS

BBB Accreditation displays a business's commitment to integrity, ethics, and marketplace best practices.

[apply.bbbcommunity.org](https://apply.bbbcommunity.org)



## CONNECTING BUSINESSES

BBB hosts networking and educational events in partnership with industry leading experts.

[events.bbbcommunity.org](https://events.bbbcommunity.org)



## PRIORITIZING COMMUNITY IMPACT

BBB's Foundation for Education & Entrepreneur Leadership offers tools for businesses to grow and scale ethically through priorities on DEI, volunteerism and charitable work.

[impact.bbbcommunity.org](https://impact.bbbcommunity.org)



## EMPOWERING ENTREPRENEURS

Innovative BBB programming provides access to concept development, capital funding and mentorship for entrepreneurs to ethically develop their businesses.

[innovation.bbbcommunity.org](https://innovation.bbbcommunity.org)



## CULTIVATING COLLABORATION

BBB spaces, coworking locations and outreach efforts provide opportunities to gather and collaborate to foster an ethical community.

[spaces.bbbcommunity.org](https://spaces.bbbcommunity.org)



## CREATING CONFIDENT CONSUMERS

BBB gives consumers a place to discover trustworthy businesses, access reviews, and stay educated on marketplace scams.

[bbb.org](https://bbb.org)



## CELEBRATING ROLE MODELS

BBB Torch Awards for Ethics honors businesses that generate a high level of trust among their employees, customers and communities.

[torchawards.bbbcommunity.org](https://torchawards.bbbcommunity.org)



## ELEVATING PURPOSE-DRIVEN BUSINESSES

BBB4Good verifies a company's commitment to incorporating social or environmental impact into their business model.

[bbb.org/bbb4good](https://bbb.org/bbb4good)



## MEDIATING MARKETPLACE ISSUES

BBB acts as a neutral, third-party to help businesses and consumers overcome issues and settle complaints and disputes privately.

[bbb.org/all/bbb-dispute-handling-and-resolution](https://bbb.org/all/bbb-dispute-handling-and-resolution)



## INSTILLING ETHICS IN YOUTH

BBB high school student scholarships recognize future leaders for ethical actions in academics, athletics and service.

[scholarships.bbbcommunity.org](https://scholarships.bbbcommunity.org)

LINKTREE



Better Business Bureau Serving the Pacific Southwest



Better Business Bureau Serving the Pacific Southwest



BBBPacSW



bbbpacsw



LEARN MORE



# AZ ROC Outreach Highlights - March/April 2025

## On a mission...

From meeting with homeowner associations and neighborhood groups, construction trade associations, government agencies, workforce development groups, and education stakeholders, AZ ROC representatives routinely engage with various organizations and community members in order to provide outreach and education in support of the agency's mission. If you would like to request an AZ ROC speaker for your event, fill out the "Request an AZ ROC Speaker Form" on the [Outreach and Education page](#).

### *PJCC Community Connections* PHOENIX JOB CORPS HOSTS MARCH COMMUNITY RELATIONS COUNCIL



Julie Pickerill (AZ Registrar of Contractors)  
and CD Doe Attipoe

Phoenix Job Corps Center recently hosted our March Community Relations Council (CRC) meeting, bringing together community partners and center representatives to strengthen relationships and foster collaboration. The CRC committee worked to build a bridge between PJCC and the local community, offering an opportunity for dialogue and support.

Notable attendees included Claudia Kline from Arizona Coalition for Change, Maya from Robinson Ranch, Juan Aldo Nunez from Jandy Electric, and Julie Pickerill from the Arizona Registrar of Contractors. These partners, along with PJCC staff and students, shared insights and discussed ways to work together toward the center's mission of empowering young people through education and workforce development.

In addition to presentations from community partners, students from PJCC's trades programs spoke about their experiences and showcased their skills. Standout students, Mehli Lindsey and Luna Hershaw, represented their trades with confidence, highlighting the dedication of their peers. Their contributions were a testament to the strength of the center's programs and the promise of its students.



PD Walker Evans Presenting



CD Doe Attipoe Presenting

Our Chief of Licensing Julie Pickerill and our Industry Advisory Council member Juan Aldo attended the Phoenix Job Corp Community Relations event which highlighted Job Corps Student successes. There were 69 Job Corp graduates in February from the following trades: Cement, Plaster, Office Administration, Security and Medical Assistant. The next graduation will be in August. Since January there have been approximately 17 placements for students into their program areas.



The ROC hosted the 4th Annual Construction Science Technology Apprenticeship Fair at Chase Field. April 9th high school, college students, veterans and active duty military members attended the ROC's largest apprenticeship fair to date. With over 2000 attendees and over 40 exhibitors this year's event was packed!!

## Thank you for inviting us!



Arizona State University's OSHA Education Center is housed in the Del E. Webb School of Construction (DEWSC), one of the Programs in the School of Sustainable Engineering and the Built Environment (SSEBE), under the Ira A. Fulton Schools of Engineering.

We are an OSHA Training Institute (OTI) Education Center, part of a National network of nonprofit organizations operating under an agreement with the U.S. Department of Labor to deliver occupational safety and health training to private and public sector personnel, organizations and agencies.

We offer many courses, ranging in length from half day to four days, for construction industry, general industry, health care workers and disaster site workers.

Courses are offered for open enrollment at our facilities or they can be delivered on a contract basis for your organization.

### OSHA #3095 - Electrical Standards

14 Apr 2025 8:00 AM • Arizona State University - 660 S. College Ave Tempe, AZ 85281

### OSHA #2264 - Permit-Required Confined Space Entry

15 Apr 2025 8:00 AM • VILT (Virtual Instructor-Led Training) – Zoom

### OSHA #500 - Trainer Course in Occupational Safety and Health Standards for the Construction Industry

21 Apr 2025 8:00 AM • Arizona State University - 660 S. College Ave Tempe, AZ 85281

### OSHA #2255 - Principles of Ergonomics

22 Apr 2025 8:00 AM • Arizona State University - 660 S. College Ave Tempe, AZ 85281

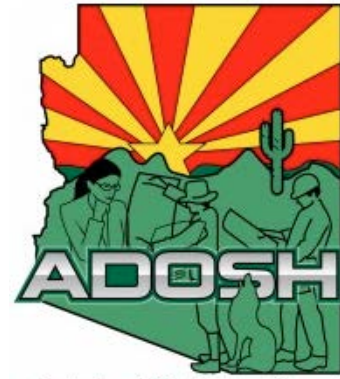
### OSHA #503 - Update for General Industry Outreach Trainers

28 Apr 2025 8:00 AM • Arizona State University - 660 S. College Ave Tempe, AZ 85281

### OSHA #510 - Occupational Safety and Health Standards for the Construction Industry

28 Apr 2025 8:00 AM • Arizona State University - 660 S College Ave. Tempe, AZ 85281

**MORE INFO**



Protection of life, health, safety and welfare of Arizona's most valuable assets.

**EZregister.**

### ADOSH - 29 CFR 1926 Subpart CC - Cranes and Derricks in Construction (In-Person Phoenix)

Location: Industrial Commission of Arizona, 800 W. Washington St. Phoenix, AZ 85007. - US  
04/16/2025 @ 8:30 AM

Hosted by: Arizona Division of Occupational Safety and Health

**Apr**  
**16**

**EZregister.**

### ADOSH - Control of Hazardous Energy 29 CFR 1910.147 (LO/TO) (In-Person Phoenix)

Location: Industrial Commission of Arizona, 800 W. Washington St. Phoenix, AZ 85007. - US  
04/22/2025 @ 8:30 AM

Hosted by: Arizona Division of Occupational Safety and Health

**Apr**  
**22**

**EZregister.**

### ADOSH 101 - Introduction to OSHA Walking-Working Surfaces Standard (Webinar)

Location:  
04/23/2025 @ 8:30 AM

Hosted by: Arizona Division of Occupational Safety and Health

**Apr**  
**23**

**EZregister.**

### ADOSH - Powered Industrial Trucks/Train-the-Trainer (In-Person Phoenix)

Location: Industrial Commission of Arizona, 800 W. Washington St. Phoenix, AZ 85007. - US  
04/24/2025 @ 8:30 AM

Hosted by: Arizona Division of Occupational Safety and Health

**Apr**  
**24**

**MORE INFO**

The **NASCLA Continuing Education Program**, powered by Vector Solutions | RedVector, provides an opportunity to access an online platform with **over 600+ construction trade related courses**. Licensed contractors & tradespeople have a dedicated library of courses to develop their skills and provide accredited courses to fulfill continuing education (CE) hours.

Course topics include, construction code and standards, contracts or contract law, workplace safety, such as OSHA, etc., basic business principles and practices, and other related topics regarding practice of construction in business, land use, zoning, resource conservation, estimating, etc. Examples of the courses offered are below:

- Residential Safety Essentials
- Construction Cost Estimating: Resources and Processes
- Worksite Safety 01: OSHA Safety Introduction
- Understanding Workers' Compensation for Employees (V15)
- Construction Cost Estimating: Types and Purposes of Estimates
- HVAC Acoustics
- Confined Spaces in Construction
- Construction Project Management: Project Financial Management

Step 1: Go to [www.redvector.com](http://www.redvector.com)

Step 2: Select your course.

Step 3: Apply **RV-NASCLA15** at check out for 15% off!



**MORE INFO**



**NASCLA CONTINUING EDUCATION PROGRAM**

Powered by Vector Solutions | RedVector

**15% discount**  
promo code RV-NASCLA15

# ARE YOU READY TO LADDER UP TO A BIGGER LICENSE SCOPE?

*Register for a free virtual  
AZ ROC Applicant Education Seminar  
Leaders of the Licensing Team will answer your  
questions in real time and teach you everything  
you need to know about how to reduce common  
application errors that delay approval*



Sign up at:

<https://www.eventbrite.com/cc/az-roc-applicant-education-seminars-109419>





Arizona Registrar of Contractors

Welcome to Government at the speed of business

Created in 1931, the Arizona Registrar of Contractors licenses construction professionals to legally operate in the State of Arizona.

Whether you're looking to build Arizona's future or restore its past,

How to Create an Account on the ROC  
ROC Online Customer Service Portal  
**How to Create**



TUTORIAL

Watch on  YouTube

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Log in

Username

LOG IN

OR  
LOGIN WITH



# Use the Online Portal!

The fastest and most convenient way to apply for, renew and update a license is to set up an account on the Online Customer Service Portal.

Go to [roc.az.gov](http://roc.az.gov) and click on "My Account/Login" to get started.



## We're here to help!

- Phone: 1-877-MY-AZROC (1-877-692-9762)
- Online: [roc.az.gov](http://roc.az.gov)
- In Person: during regular business hours



Click to connect with us on social media!