

AZ ROC NEWS

February 2025



QR for ROC website

GOVERNOR KATIE HOBBS HIGHLIGHTS PLANS FOR OPPORTUNITY, SECURITY, AND FREEDOM FOR EVERY ARIZONAN ON ARIZONA PROMISE TOUR

PHOENIX, AZ (February 7, 2025) – Since launching the Arizona Promise Tour, Governor Katie Hobbs has traveled across the state fighting for her legislative priorities that will restore the Arizona Promise and expand opportunity, security, and freedom for all.

Governor Hobbs began the tour in southern Arizona, visiting the Tucson Electrical JATC, where the BuildItAZ Initiative has bolstered apprenticeship programming, creating new opportunities for working class Arizonans. She also stopped in Sahuarita to highlight the over \$100 million she has delivered to local law enforcement to support border security efforts.

During a visit to the Lincoln Learning Center, an on-site childcare provider for the John C. Lincoln Honor Health Hospital Campus, Governor Hobbs highlighted her plan to cut child care costs by two-thirds. She spoke with parents about the life-changing access to childcare and with employers who emphasized the impact it has on strengthening the workforce.

To read more, please follow this [press release](#).

THE REGISTRAR'S REPORT



Tom Cole
Director
Arizona Registrar of
Contractors
Tom.Cole@ROC.AZ.GOV
602-771-6777
602-526-7357 (c)

As we continue to monitor the 57th First Regular Session, I would like to provide an update on our bill, HB2483 (Registrar of Contractors; Licensure). Unfortunately, the bill was held in the House Commerce Committee on Tuesday, February 18th.

Please note that Friday, February 21st, was the final day for bills to be heard in committees, and we will continue to monitor the legislative process closely.

In addition to our legislative efforts, we are continuing to prepare for the Director Nominations Committee in the Senate, where nominees for the Director positions of state agencies and departments will be evaluated and potentially confirmed. The first DINO hearing took place Thursday, February 20th in the Senate DINO Committee.

While we are still awaiting further details on when my hearing will be scheduled, we kindly ask for your support in this process. If you are able, please consider sending letters of support for my nomination as Director of the Arizona Registrar of Contractors. I am truly grateful to those who have already submitted their letters – your support means the world to me. If you would like more information on this process, please reach out to our Legislative Liaison, Araceli Lopez, at araceli.lopez@roc.az.gov.

Thank you again for your continued support, and we look forward to working together in the year ahead!

AZ ROC NEWS

Arizona Registrar of Contractors

February 2025



roc.az.gov

ROC 2024 Study on Commercial Contractor Deregulation

Laws 2024, Chapter 204, Sec. 6 requires the Arizona Registrar of Contractors to compile a report on commercial contractors to determine whether opportunities exist to statutorily remove ROC oversight of the commercial contracting profession. In accordance with this mandate, the Arizona Registrar of Contractors officially completed and submitted the Deregulation Study on commercial contractors to leadership in both the House and the Senate on December 31st, 2024. The feedback received was invaluable in helping shape a comprehensive and informed evaluation. A sincere thank you is extended to everyone who took the time to complete the surveys sent out a couple of months ago, as well as those who helped distribute them.

If you would like to access the report, please follow this [link](#) and navigate the page to find the PDF that has been posted on our website.



Katie Hobbs, Governor

ARIZONA REGISTRAR OF CONTRACTORS



Tom Cole, Director

ARIZONA REGISTRAR OF CONTRACTORS

1700 WEST WASHINGTON STREET SUITE 105
PHOENIX, AZ 85007-2812

December 31, 2024

The Honorable Warren Petersen, President, Arizona State Senate
The Honorable Ben Toma, Speaker, Arizona House of Representatives

1700 West Washington Street Suite
Phoenix, AZ 85007

Dear President Petersen and Speaker Toma:

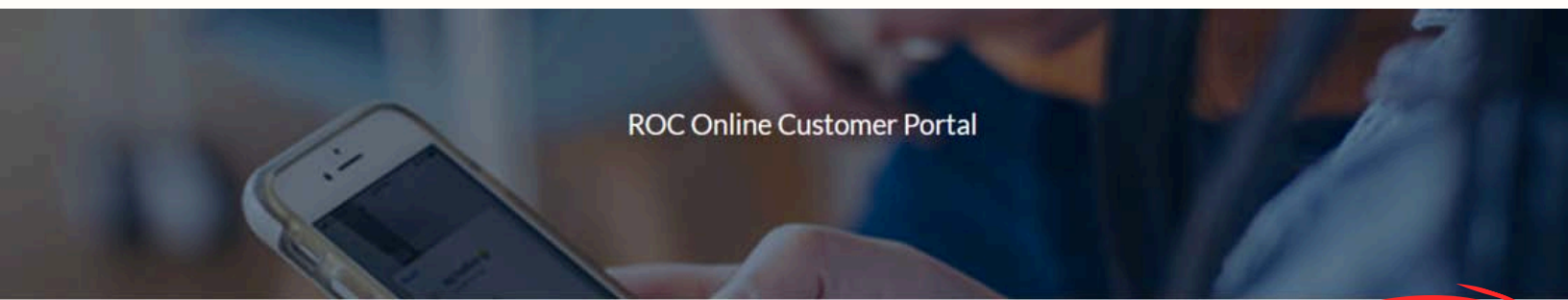
Pursuant to Laws 2024, Chapter 204, Sec. 6, we are pleased to submit the December 31, 2024 report for the potential opportunities of removing the Arizona Registrar of Contractors's oversight of the commercial contracting profession.

Sincerely,

Tom Cole
Director
Arizona Registrar of Contractors

Updates to the ROC Online Customer Portal

We have added a new feature to our ROC Online Customer Portal! Under the tab that says “**Downloads**” there will be two options that show you your “ID Card” and “Certificate” for all your licenses plus some informational cards for your use! You can now download and print these for use!



- Add a Business/Entity to Your Account
- File a Complaint
- Request a Building Confidence Inspection
- Make a Payment (Civil Penalty / Recovery Fund)
- No Pay Complaint (for Contractors Only)
- Downloads**

Downloads

Use the links provided on this page to download items available only to licensed contractors.

- Hire Only Licensed Contractors Palm Card**
Why you should only hire a licensed contractor and how to spot the red flags of potential scams. Designed to be handed out to home owners.
- Hire Only Licensed Contractors Palm Card (Spanish Language Version)**
Why you should only hire a licensed contractor and how to spot the red flags of potential scams. Designed to be handed out to home owners. (Spanish Language Version)
- ID Card for ROC: Account.Inc)**
This is the ID card for License Number ROC 344610 for the business entity ZZZ Jan Test ROC Account.Inc
- License Certificate for ROC: ROC Account.Inc)**
This is the Certificate for License Number ROC 344610 for the business entity ZZZ Jan Test ROC Account.Inc



4TH ANNUAL CONSTRUCTION SCIENCE TECHNOLOGY APPRENTICESHIP FAIR 2025



SCAN
THE QR
CODE TO
REGISTER

WWW.MLB.COM/DBACKS/TICKETS/GROUP-TICKETS/EDUCATION-INITIATIVES/APPRENTICESHIP-FAIR

ARIZONA
REGISTRAR OF CONTRACTORS

CONSTRUCTION SCIENCE TECHNOLOGY APPRENTICESHIP FAIR

Wednesday, April 9, 2025

9:30 AM - Veterans and College Students

10:15 AM - High School Students

First Pitch 12:40 PM

Questions?

Maggie.Roby@roc.az.gov

#ConstructionScienceTechPro #Apprenticeships #ComeForACareer #StayForTheGame

Our registration for the Apprenticeship Fair is open! Please feel free to share this information with anyone whom you think may be interested in attending as a participant or exhibitor!!!

REGISTER HERE



**COMPLIANCE
CORNER**

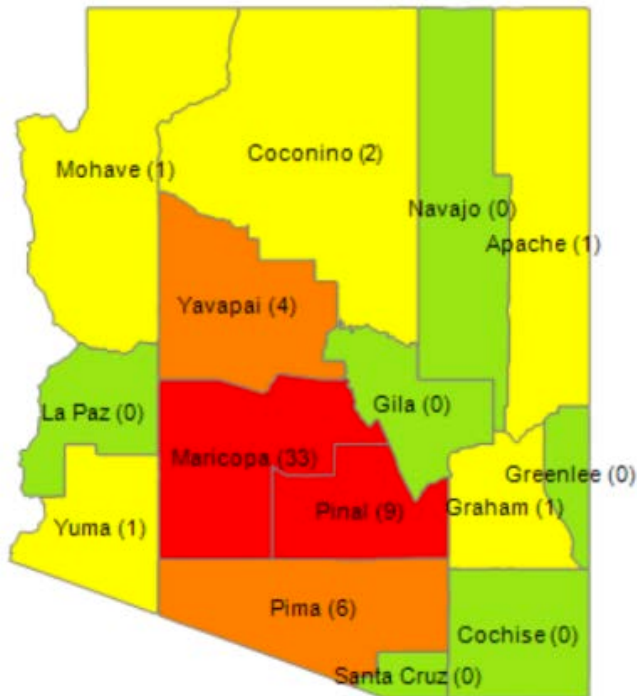
We have updated our Most Wanted List. We have added Steve A Venegas who currently has 28 Complaints for Contracting Without A License. Follow this [link](#) to read more.

**CHECK THE
LICENSE!**

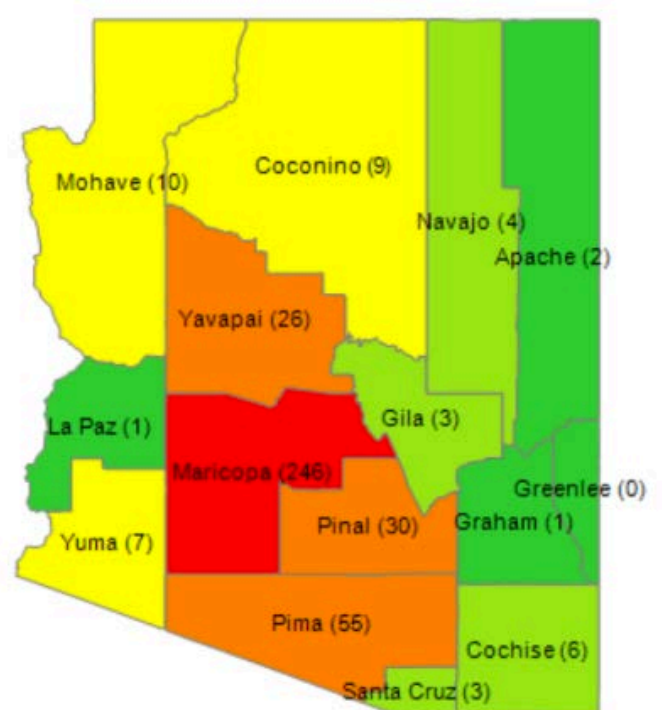
Reminder: It is always a good idea to check the license on our website, never pay in cash and always ask for a written contract.

January 2025

**Unlicensed Complaint
Heat Map**



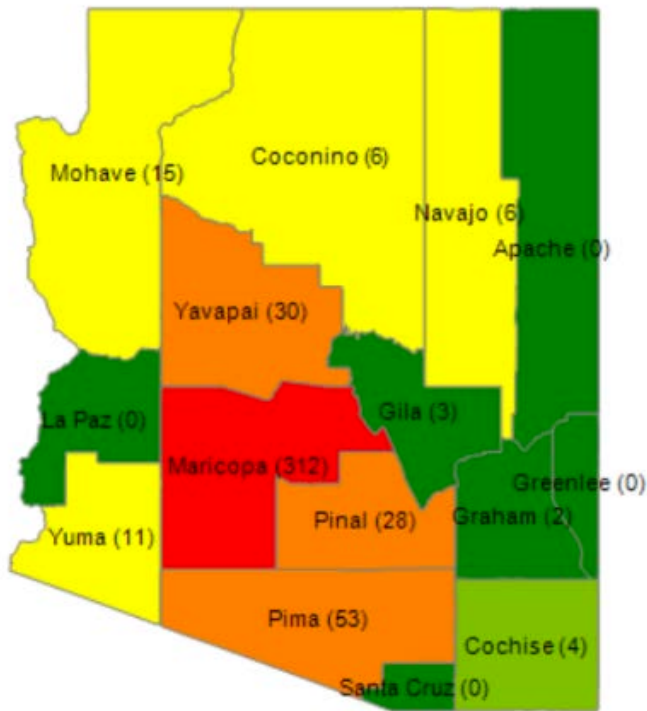
**Licensed Complaint
Heat Map**



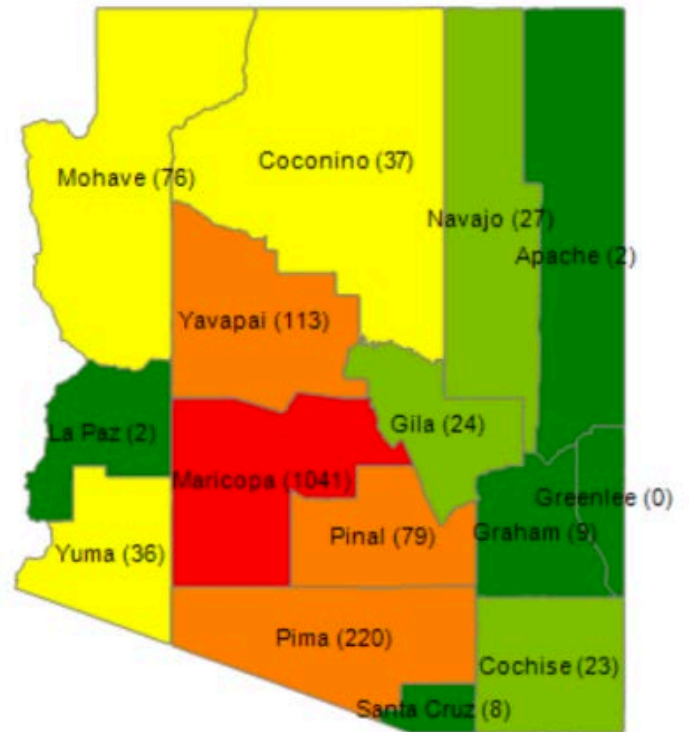
LICENSING LANE

January 2025

New Licenses Issued



Licenses Renewed



DID YOU KNOW?

License Renewals submitted through the AZ ROC Online Customer Portal are **AUTOMATICALLY APPROVED!**

[CREATE ACCOUNT](#)

ROC-Star Spotlight

Featuring...

Cedric Finnen

Cedric Finnen

Sr. Project Manager

Year Started: 2020



What is one thing we should know about you as a leader?

One thing you should now about me is I'm a lifelong learner and enjoy discovering new things. That's one aspect of my job that makes it exciting and interesting. I'm presented with a variety of different problems and work to find solutions. Sometimes those solutions are quick and sometimes they take time, either way I'm interacting with people to find a solution.

What does success look like for your department?

I think success is making people's lives easier. We are all busy and if I can help implement a new process or introduce a new idea or help make everyone's day a little better, easier and more efficient than the day before is a success.

What is a project you've worked on at AZ ROC of which you are particularly proud?

I'm proud of every project I have worked on at AZ ROC. Just knowing that I played a small role in some of the creative innovations and improvements at the ROC is a proud moment.

If you could have any superpower, what would it be?

If I could have any superpower, I would chose time travel. That would allow me to go back in time to talk and hang out with family and friends that are no longer here. It would also give me a chance to see historic events happening in "real time" versus reading about them, so I would know what truly happened.

ROC EMPLOYEE OF THE MONTH

In October we officially kicked off the ROC Employee of the Month Program! This new program allows all ROC employees to nominate team members who demonstrate excellent customer service, teamwork, process improvement, high productivity, support to co-workers, and contribute to making the ROC a great place to work.

**WE ARE VERY EXCITED TO
FEATURE THE NEXT ROC
EMPLOYEE OF THE MONTH:**

SEAN KRAUS

What do you love about working at AZ ROC?

What I love about working at the Arizona Registrar of Contractors is the opportunity I get every day to assist the public with their needs.



roc.az.gov

REQUEST BUMPER STICKERS HERE

If you would like to request an AZ
ROC bumper sticker, please
complete the form linked above.

Thanks!



roc.az.gov

Industry Headlines

Click each story below to access content



How construction labor shortage is impacting project timelines



West Valley leaders open up about growth, challenges



Experts offer Arizona construction outlook for 2025 and beyond



Exploring Career Growth in Arizona's Booming Construction Industry



Top Women in Construction 2024



How Arizona Is Working to Bridge the Semiconductor Workforce Gap



Education Department awards \$32M in school infrastructure grants

***AZ received \$4,997,500.00**



Study Makes Case for Including Mental Health Training in Apprentice Rule Updates



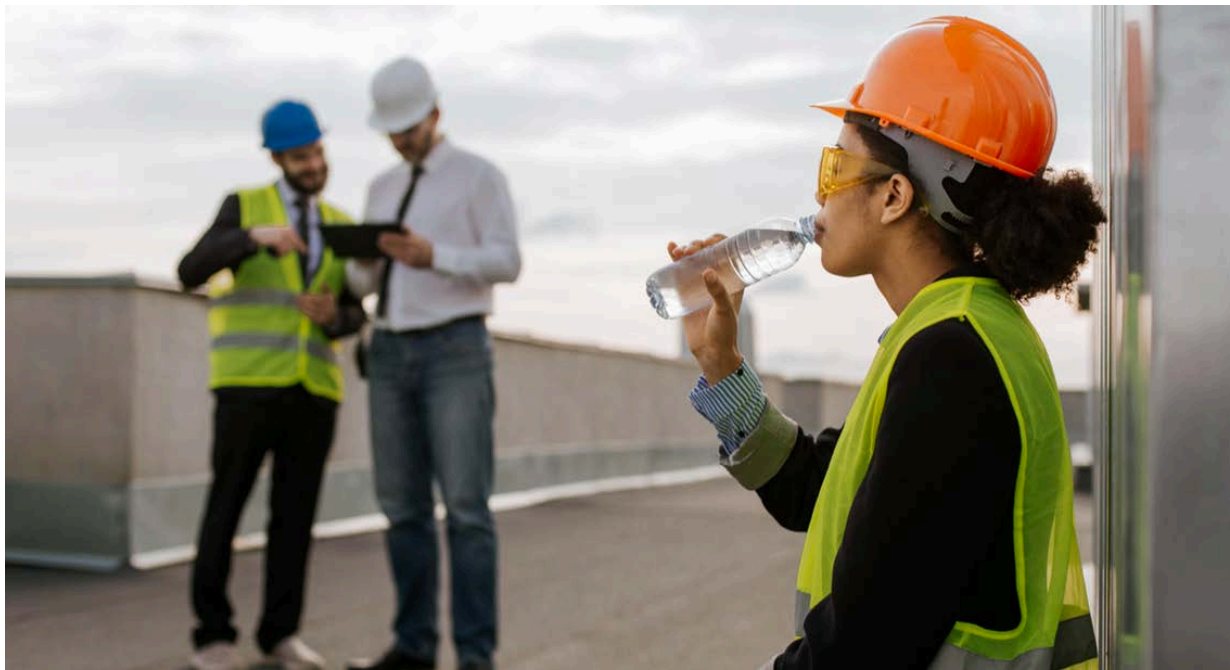
Final Rule: Employee or Independent Contractor Classification Under the Fair Labor Standards Act, RIN 1235-AA43

Heat Illness Prevention Information

Compliments of OSHA Education Center at ASU **Heat Illness Prevention**

Every year, dozens of workers die and thousands more become ill while working in hot or humid conditions. OSHA's Heat Illness Prevention campaign educates employers and workers on heat hazards and provides resources to keep workers safe. There are a range of heat illnesses that can affect anyone, regardless of age or physical condition. Below, are a few of the many resources to keep workers and yourself safe:

- [Heat Resources for Workers](#)
- [Employer Responsibilities](#)
- Heat Safety Tool App for [iPhone](#) and [Android](#)
- [OSHA Heat Illness Prevention](#)
- [NIOSH/CDC Heat Stress](#)



Heat Illness Prevention Information

OSHA Can Help You Prevent Heat Illness at Work

We provide tips, guidance, and resources for employers to:

- Plan for heat hazards.
- Train workers on heat hazards.
- Recognize signs of heat illness.
- Find first aid procedures.
- Understand how to protect new workers.

The OSHA On-Site Consultation Program can help small- and medium-sized businesses to identify and mitigate workplace hazards, including heat.

[osha.gov/heat](https://www.osha.gov/heat)



OSHA[®]

WORKFORCE REENTRY PROGRAM

Be Part of Arizona's Reentry Initiative!

To create safer communities and lower recidivism rates, [Arizona's Workforce Reentry Program](#) provides inmates nearing the release from prison with employment and life skills to be successful upon reentry into our communities.

In 2017, ARIZONA@WORK Second Chance Centers opened in State prisons to help inmates prepare for success in the workforce. Since then, Reentry workforce services have expanded into parole offices, reentry centers, and community partner centers.

BENEFITS FOR YOUR BUSINESS

Employers report that in addition to [Work Opportunity Tax Credits](#), free [Federal Bonding](#) and other financial incentives derived from hiring ex-offenders, they benefit from staff who are highly motivated and loyal.

TRAINED AND EAGER WORKERS

[Reentry Workforce training](#) provides participants with 8 weeks of employment readiness activities including soft and hard skills development, resume and interview preparation, workforce retention training, onsite vocational training and much more.

SKILLED LABOR POOL THAT IS READY TO WORK!

The State is urging Arizona employers to consider these work-ready individuals to fill job vacancies. There is no cost, and gainful employment has been proven to save taxpayer money and help to break the cycle of incarceration by providing a path of self-sufficiency for those who truly deserve a second chance.

FROM AN EMPLOYER:

"The workers from the program have been very dedicated and they are very grateful to be given an opportunity. They work hard and are great about communicating if they need time off for court or to see their parole officer. Over 60% of our workers are from this Reentry program."

– Monica Marquez, American West Pallets.

CONTACT US

Employers who are interested in connecting with reentry clients should call our Employer Reentry Team at 480-851-2764.

ARIZONA@WORK
Innovative Workforce Solutions

A proud partner of the [Arizona@Work](#) network.



BEYOND BETTER BUSINESSES

Better Business Bureau® builds trust, promotes integrity, and champions what's right for our entire community.



ADVANCING ETHICS

BBB Accreditation displays a business's commitment to integrity, ethics, and marketplace best practices.

apply.bbbcommunity.org



CONNECTING BUSINESSES

BBB hosts networking and educational events in partnership with industry leading experts.

events.bbbcommunity.org



PRIORITIZING COMMUNITY IMPACT

BBB's Foundation for Education & Entrepreneur Leadership offers tools for businesses to grow and scale ethically through priorities on DEI, volunteerism and charitable work.

impact.bbbcommunity.org



EMPOWERING ENTREPRENEURS

Innovative BBB programming provides access to concept development, capital funding and mentorship for entrepreneurs to ethically develop their businesses.

innovation.bbbcommunity.org



CULTIVATING COLLABORATION

BBB spaces, coworking locations and outreach efforts provide opportunities to gather and collaborate to foster an ethical community.

spaces.bbbcommunity.org



CREATING CONFIDENT CONSUMERS

BBB gives consumers a place to discover trustworthy businesses, access reviews, and stay educated on marketplace scams.

bbb.org



CELEBRATING ROLE MODELS

BBB Torch Awards for Ethics honors businesses that generate a high level of trust among their employees, customers and communities.

torchawards.bbbcommunity.org



ELEVATING PURPOSE-DRIVEN BUSINESSES

BBB4Good verifies a company's commitment to incorporating social or environmental impact into their business model.

bbb.org/bbb4good



MEDIATING MARKETPLACE ISSUES

BBB acts as a neutral, third-party to help businesses and consumers overcome issues and settle complaints and disputes privately.

bbb.org/all/bbb-dispute-handling-and-resolution



INSTILLING ETHICS IN YOUTH

BBB high school student scholarships recognize future leaders for ethical actions in academics, athletics and service.

scholarships.bbbcommunity.org

LINKTREE



Better Business Bureau Serving the Pacific Southwest



Better Business Bureau Serving the Pacific Southwest



BBBPacSW



bbbpacsw



LEARN MORE

AZ ROC Outreach Highlights - January 2025

On a mission...

From meeting with homeowner associations and neighborhood groups, construction trade associations, government agencies, workforce development groups, and education stakeholders, AZ ROC representatives routinely engage with various organizations and community members in order to provide outreach and education in support of the agency's mission. If you would like to request an AZ ROC speaker for your event, fill out the "Request an AZ ROC Speaker Form" on the [Outreach and Education page](#).



SAHBA Remodeler Council Meeting
Director Cole and Assistant Director Casaus attended the SAHBA Remodelers Council meeting. The meeting covered the upcoming 2025 priorities for the Registrar, legislative updates and how the ROC is working to tackle unlicensed contracting.

Steps to Protect Yourself

- It is important to stay informed about common scams. Share this information and your knowledge of scams with others.
 - Never give personal information over the phone.
 - Use secure passwords and monitor bank accounts regularly.
 - Discuss any suspicious offers with family or trusted friends.
- How to spot this happening to an older adult:
- Unexplained changes in behavior or mood.
 - Increased secrecy about financial matters



Elder Scams Town Hall, Sun City
The ROC partnered with the Attorney General to discuss elder scams on the rise in Arizona.

The newest trend is "romance scams." Throughout the meeting we discussed some of the latest scams the attorney general's office is seeing. One common concern was also contractor scams. The ROC Outreach Coordinator Maggie Roby and Investigator Dale Tupper discussed ways to make sure you are hiring a licensed contractor and ensuring they are not just trying to scam you out of your money.

Thank you for inviting us!

Arizona State University's OSHA Education Center is housed in the Del E. Webb School of Construction (DEWSC), one of the Programs in the School of Sustainable Engineering and the Built Environment (SSEBE), under the Ira A. Fulton Schools of Engineering.

We are an OSHA Training Institute (OTI) Education Center, part of a National network of nonprofit organizations operating under an agreement with the U.S. Department of Labor to deliver occupational safety and health training to private and public sector personnel, organizations and agencies.

We offer many courses, ranging in length from half day to four days, for construction industry, general industry, health care workers and disaster site workers.

Courses are offered for open enrollment at our facilities or they can be delivered on a contract basis for your organization.

OSHA #521 - OSHA Guide to Industrial Hygiene

24 Feb 2025 8:00 AM • Arizona State University - 660 S College Ave. Tempe, AZ 85281

OSHA #511 - Occupational Safety and Health Standards for General Industry

24 Feb 2025 8:00 AM • Arizona State University - 660 S. College Ave Tempe, AZ 85281

OSHA #2045 - Machinery and Machine Guarding Standards

03 Mar 2025 8:00 AM • Arizona State University - 660 S College Ave. Tempe, AZ 85281

OSHA #7105 - Introduction to Evacuation and Emergency Planning

05 Mar 2025 8:00 AM • VILT (Virtual Instructor-Led Training) – Zoom

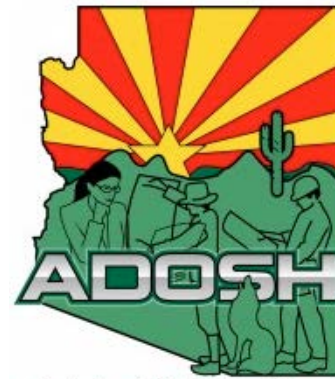
OSHA #3015 - Excavation, Trenching and Soil Mechanics

11 Mar 2025 8:00 AM • VILT (Virtual Instructor-Led Training) – Zoom

OSHA #510 - Occupational Safety and Health Standards for the Construction Industry

17 Mar 2025 8:00 AM • VILT (Virtual Instructor-Led Training) – Zoom

MORE INFO



Protection of life, health, safety and welfare of Arizona's most valuable assets.

| | | |
|--|---|-------------------------|
| | ADOSH - Joint Safety and Health Committees (Webinar) Location: 02/18/2025 @ 8:30 AM Hosted by: Arizona Division of Occupational Safety and Health | Feb 18 |
| | ADOSH - Respirator Standards: 29 CFR 1910.134 (In-Person Phoenix) Location: Industrial Commission of Arizona, 800 W. Washington St. Phoenix, AZ 85007. - US 02/19/2025 @ 8:30 AM Hosted by: Arizona Division of Occupational Safety and Health | Feb 19 |
| | OSHA Recordkeeping Final Rule Seminar (Webinar) Location: 02/20/2025 @ 8:30 AM Hosted by: Arizona Division of Occupational Safety and Health | Feb 20 |
| | ADOSH 101 - Introduction to Bloodborne Pathogens and Infectious Control (Webinar) Location: 02/25/2025 @ 8:30 AM Hosted by: Arizona Division of Occupational Safety and Health | Feb 25 |
| | Hand & Power Tool Safety In-Person Tucson Location: Industrial Commission of Arizona Building, 2675 E Broadway Blvd. Tucson, AZ 85716. - US 02/25/2025 @ 8:30 AM Hosted by: Arizona Division of Occupational Safety and Health | Feb 25 |
| | ADOSH 101 - Emergency Action Plans (Webinar) Location: 02/26/2025 @ 8:30 AM Hosted by: Arizona Division of Occupational Safety and Health | Feb 26 |

MORE INFO



The **NASCLA Continuing Education Program**, powered by Vector Solutions | RedVector, provides an opportunity to access an online platform with **over 600+ construction trade related courses**. Licensed contractors & tradespeople have a dedicated library of courses to develop their skills and provide accredited courses to fulfill continuing education (CE) hours.

Course topics include, construction code and standards, contracts or contract law, workplace safety, such as OSHA, etc., basic business principles and practices, and other related topics regarding practice of construction in business, land use, zoning, resource conservation, estimating, etc. Examples of the courses offered are below:

- Residential Safety Essentials
- Construction Cost Estimating: Resources and Processes
- Worksite Safety 01: OSHA Safety Introduction
- Understanding Workers' Compensation for Employees (V15)
- Construction Cost Estimating: Types and Purposes of Estimates
- HVAC Acoustics
- Confined Spaces in Construction
- Construction Project Management: Project Financial Management

Step 1: Go to www.redvector.com

Step 2: Select your course.

Step 3: Apply **RV-NASCLA15** at check out for 15% off!



MORE INFO



ARE YOU READY TO LADDER UP TO A BIGGER LICENSE SCOPE?

*Register for a free virtual
AZ ROC Applicant Education Seminar
Leaders of the Licensing Team will answer your
questions in real time and teach you everything
you need to know about how to reduce common
application errors that delay approval*



Sign up at:

<https://www.eventbrite.com/cc/az-roc-applicant-education-seminars-109419>



Username

LOG IN

Welcome to Government at the speed of business

Created in 1931, the Arizona Registrar of Contractors licenses construction professionals to legally operate in the State of Arizona.

Whether you're looking to build Arizona's future or restore its past,

How to Create an Account on the ROC Online Customer Service Portal

How to Create

Watch on YouTube

Use the Online Portal!

The fastest and most convenient way to apply for, renew and update a license is to set up an account on the Online Customer Service Portal.

Go to roc.az.gov and click on "My Account/Login" to get started.



We're here to help!

- Phone: 1-877-MY-AZROC (1-877-692-9762)
- Online: roc.az.gov
- In Person: during regular business hours



Click to connect with us on social media!