

AZ ROC NEWS

Arizona Registrar of Contractors

October 2024



roc.az.gov



QR for ROC website

REMINDER: PLEASE COMPLETE THE ROC DEREGULATION STUDY SURVEY



Arizona Registrar of Contractors

ROC Deregulation Study Survey

This survey is part of a legislative study assigned to us by the Arizona Legislature. The study requires the AZ ROC to evaluate whether there are potential opportunities to remove the oversight of the Arizona Registrar of Contractors (ROC) from the commercial contracting profession.

We are seeking input from the construction industry to better understand the potential impacts of deregulation. Your responses will help inform our analysis and recommendations.

Please provide your honest and detailed feedback to help us assess how deregulation might affect the industry.

Thank you for your valuable contribution to this important study!

[For Commercial Contractors](#)

[For Residential Contractors](#)

This survey is part of a legislative study assigned to us by the Arizona Legislature. The study requires the AZ ROC to evaluate whether there are potential opportunities to remove the oversight of the Arizona Registrar of Contractors (ROC) from the commercial contracting profession. We are seeking input from the construction industry to better understand the potential impacts of deregulation. Your responses will help inform our analysis and recommendations.

THE REGISTRAR'S REPORT



Tom Cole
Director
Arizona Registrar of
Contractors
Tom.Cole@ROC.AZ.GOV
602-771-6777
602-526-7357 (c)

I'm writing to invite you to take part in a critical survey as part of a legislative study commissioned by the Arizona Legislature. This study is focused on assessing the potential impacts of removing oversight of the Arizona Registrar of Contractors (ROC) from the commercial contracting sector.

Your feedback is essential for our agency to understand how deregulation might affect the construction industry. By sharing your insights, you will help us formulate informed recommendations that support both industry integrity and the overall construction industry.

We have two tailored surveys available for your input:

- Commercial Contractors: [Take the Survey](#)
- Residential Contractors: [Take the Survey](#)

I would like to emphasize that this is solely a study, with no current actions being taken toward deregulating commercial contractors. Instead, the focus is on analyzing the potential impacts of such an action.

Please note that the surveys will close on October 31st at 5 PM MST. Your timely responses are greatly appreciated and will significantly contribute to this important evaluation.

For any questions or additional information, feel free to reach out to Araceli Lopez at araceli.lopez@roc.az.gov.

Thank you for your valuable input as we work together to shape the future of our industry!

We truly appreciate your continued support.

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Arizona Manufacturing Month 2024

Arizona Commerce Authority (October 1, 2024) – Throughout the month, we'll be showcasing Arizona's dynamic manufacturing sector, highlighting the significant investments taking place across our state and sharing information and resources to support manufacturers of all sizes. Arizona's manufacturing industry boasts global leaders in high-tech sectors such as semiconductor, battery, aerospace and defense, automotive, bioscience, clean energy and more—with a pipeline that continues to grow.

Governor Hobbs has bolstered Arizona's economic momentum, ensuring we remain the premier destination for next-generation technologies and investment. Under the Governor's leadership, we're spearheading new workforce training programs such as the Future48 Workforce Accelerators, helping more Arizonans find jobs in advanced manufacturing.



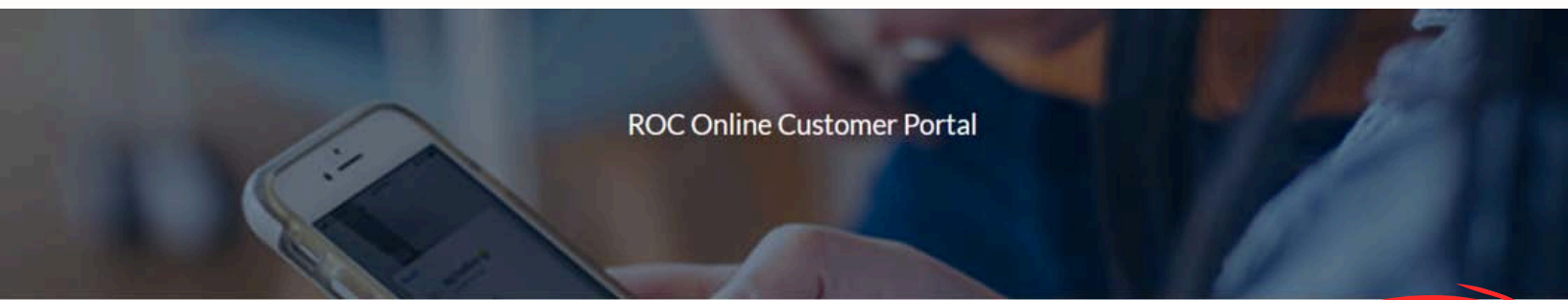
The ACA is pleased to offer customized services and support to Arizona manufacturers through programs such as the Arizona Manufacturing Extension Partnership, Small Business Boot Camp, and much more. In addition, below you will find additional information about Arizona manufacturing opportunities and resources.

With more growth on the horizon, Arizona will continue to be a global hub for advanced manufacturing. We are proud to celebrate and recognize the hard work and dedication of our exceptional manufacturers and workers. We look forward to continuing to champion their success in the months and years ahead.

ARIZONA
COMMERCE AUTHORITY

Updates to the ROC Online Customer Portal

We have added a new feature to our ROC Online Customer Portal! Under the tab that says “**Downloads**” there will be two options that show you your “ID Card” and “Certificate” for all your licenses plus some informational cards for your use! You can now download and print these for use!



Downloads

Use the links provided on this page to download items available only to licensed contractors.

Hire Only Licensed Contractors Palm Card

Why you should only hire a licensed contractor and how to spot the red flags of potential scams. Designed to be handed out to home owners.

Hire Only Licensed Contractors Palm Card (Spanish Language Version)

Why you should only hire a licensed contractor and how to spot the red flags of potential scams. Designed to be handed out to home owners. (Spanish Language Version)

ID Card for ROC: Account.Inc)

This is the ID card for License Number ROC 344610 for the business entity ZZZ Jan Test ROC Account Inc

License Certificate for ROC: ROC Account.Inc)

This is the Certificate for License Number ROC 344610 for the business entity ZZZ Jan Test ROC Account Inc



**COMPLIANCE
CORNER**

REMINDER: Hire Only Licensed Contracting Professionals

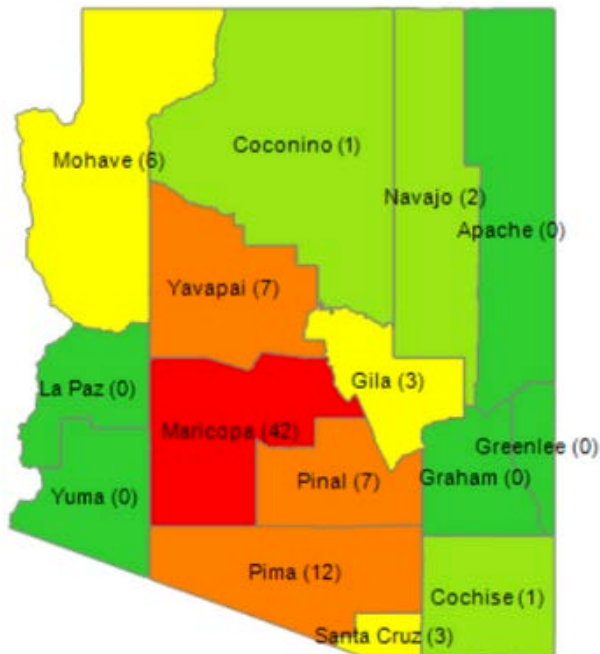
- Beware of door-to-door unlicensed entities offering low-cost construction services.
- Never make a hurried decision.
- Free inspections may not be free.
- Never pay in cash.

If you believe you may have been scammed by an unlicensed entity, contact AZ ROC at 602.542.1525 and your local law enforcement agency.

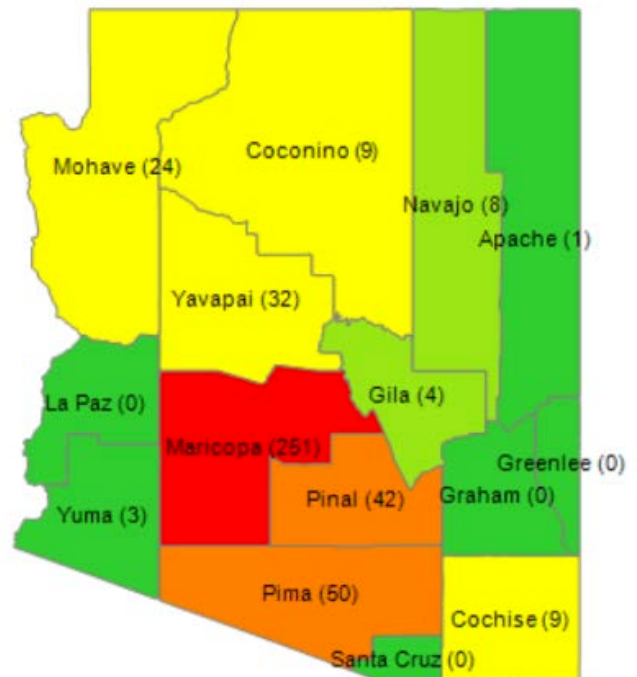
**CHECK THE
LICENSE!**

September 2024

Unlicensed Complaint Heat Map



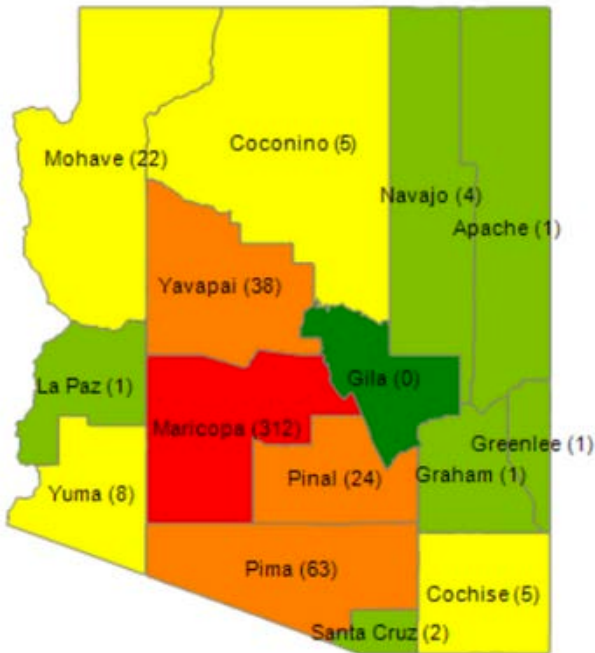
Licensed Complaint Heat Map



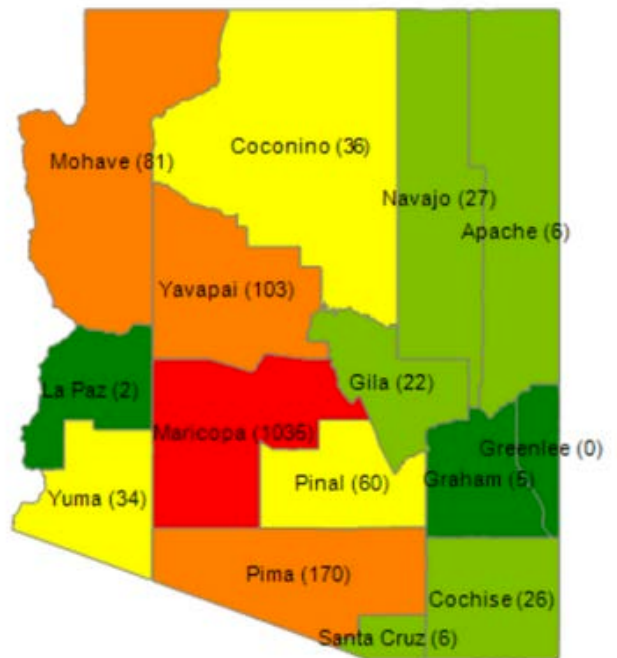
LICENSING LANE

September 2024

New Licenses Issued



Licenses Renewed



DID YOU KNOW?

License Renewals submitted through the AZ ROC Online Customer Portal are **AUTOMATICALLY APPROVED!**

CREATE ACCOUNT

ROC-Star Spotlight

Featuring...

Maggie Roby

Maggie Roby

Community Outreach Coordinator/Tribal Liaison

Year Started: 2019



What is one thing we should know about you as a leader?

Taking on a new role with the Registrar has brought on many exciting new experiences. Working on the licensing department for 4 years allowed me to progress into a leadership role. As a leader and employee I take on challenges with the same drive to conquer issues and find the best resolution. I am determined to help people understand what the ROC is and help them in any way I can.

What does success look like for your department?

The outreach department is small but mighty. The goal for both the community outreach role and tribal liaison is to have a connection with the community while supporting our licensed contractors. As the outreach department success means we have reached urban, rural and tribal communities through resources engagements and community events.

What is a project you've worked on at AZ ROC of which you are particularly proud?

Taking on the role as outreach coordinator and tribal liaison brought forth many challenges. One thing I am particularly proud of is the efforts we have made to connect with some of the Tribal Nations throughout Arizona. Most recently we were able to offer resources to a tribe in regards to filing a complaint against a licensed contractor and how to apply for a license. This being our first ever Tribal Outreach was a huge win for the outreach department! I look forward to creating lasting relationships for this agency!

If you could have any superpower, what would it be?

If I could have any superpower it would be the ability to clone myself. I have always said I could get more done if there was more of me. Having more than 1 of me would mean I could be in multiple places at once or help multiple people at the same time. Sometimes it is hard to get everything done but with more than 1 of me it would make that possible.

Arizona Registrar of Contractors

Applicant Education Seminar (Virtual)

Tuesday, November 12th
10:00 am - 11:30 am (MST)
Virtual Zoom Meeting

If you will be applying for a new license, please join us for our presentation and an opportunity to ask questions regarding applying for a license.

REGISTER



roc.az.gov

REQUEST BUMPER STICKERS HERE

If you would like to request an AZ
ROC bumper sticker, please
complete the form linked above.

Thanks!



roc.az.gov

Industry Headlines

Click each story below to access content



Most Admired Companies: Willmeng Construction



Provident breaks ground on Orangewood Commerce Center in Glendale



Non-Residential Construction Outlook Cautiously Optimistic



Exploring Career Growth in Arizona's Booming Construction Industry



Top Women in Construction 2024



How Arizona Is Working to Bridge the Semiconductor Workforce Gap



Education Department awards \$32M in school infrastructure grants

**AZ received \$4,997,500.00*



Study Makes Case for Including Mental Health Training in Apprentice Rule Updates



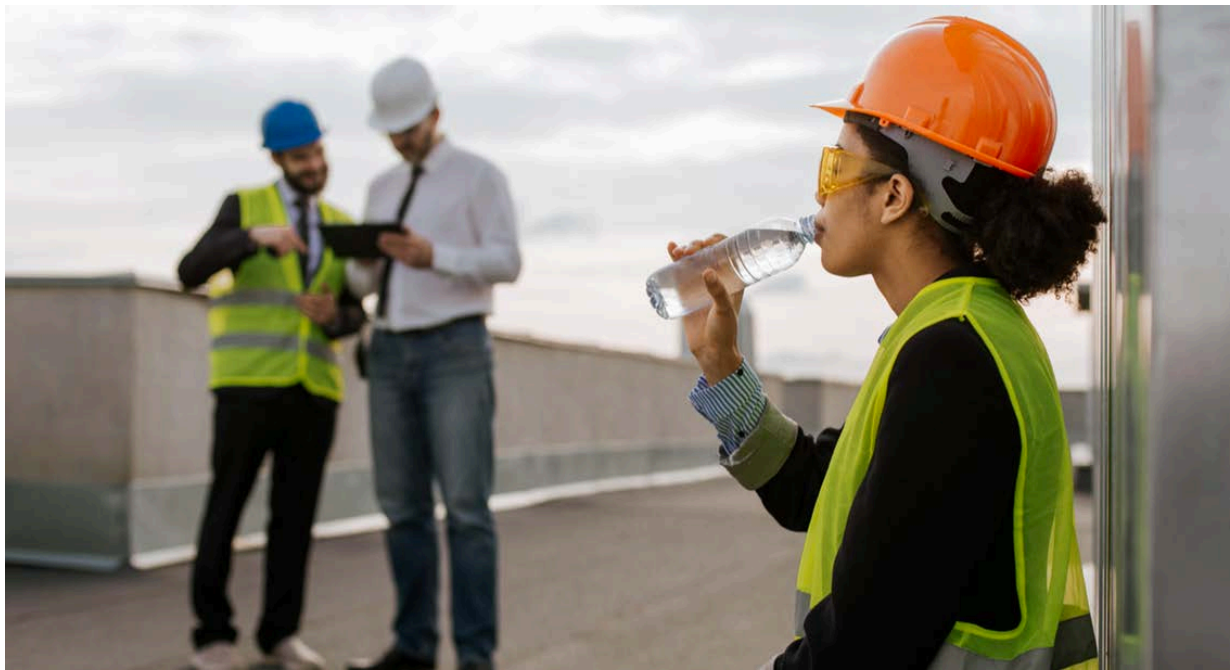
Final Rule: Employee or Independent Contractor Classification Under the Fair Labor Standards Act, RIN 1235-AA43

Heat Illness Prevention Information

Compliments of OSHA Education Center at ASU **Heat Illness Prevention**

Every year, dozens of workers die and thousands more become ill while working in hot or humid conditions. OSHA's Heat Illness Prevention campaign educates employers and workers on heat hazards and provides resources to keep workers safe. There are a range of heat illnesses that can affect anyone, regardless of age or physical condition. Below, are a few of the many resources to keep workers and yourself safe:

- [Heat Resources for Workers](#)
- [Employer Responsibilities](#)
- Heat Safety Tool App for [iPhone](#) and [Android](#)
- [OSHA Heat Illness Prevention](#)
- [NIOSH/CDC Heat Stress](#)



Heat Illness Prevention Information

OSHA Can Help You Prevent Heat Illness at Work

We provide tips, guidance, and resources for employers to:

- Plan for heat hazards.
- Train workers on heat hazards.
- Recognize signs of heat illness.
- Find first aid procedures.
- Understand how to protect new workers.

The OSHA On-Site Consultation Program can help small- and medium-sized businesses to identify and mitigate workplace hazards, including heat.

[osha.gov/heat](https://www.osha.gov/heat)



 OSHA[®]

WORKFORCE REENTRY PROGRAM

Be Part of Arizona's Reentry Initiative!

To create safer communities and lower recidivism rates, [Arizona's Workforce Reentry Program](#) provides inmates nearing the release from prison with employment and life skills to be successful upon reentry into our communities.

In 2017, ARIZONA@WORK Second Chance Centers opened in State prisons to help inmates prepare for success in the workforce. Since then, Reentry workforce services have expanded into parole offices, reentry centers, and community partner centers.

BENEFITS FOR YOUR BUSINESS

Employers report that in addition to [Work Opportunity Tax Credits](#), free [Federal Bonding](#) and other financial incentives derived from hiring ex-offenders, they benefit from staff who are highly motivated and loyal.

TRAINED AND EAGER WORKERS

[Reentry Workforce training](#) provides participants with 8 weeks of employment readiness activities including soft and hard skills development, resume and interview preparation, workforce retention training, onsite vocational training and much more.

SKILLED LABOR POOL THAT IS READY TO WORK!

The State is urging Arizona employers to consider these work-ready individuals to fill job vacancies. There is no cost, and gainful employment has been proven to save taxpayer money and help to break the cycle of incarceration by providing a path of self-sufficiency for those who truly deserve a second chance.

FROM AN EMPLOYER:

"The workers from the program have been very dedicated and they are very grateful to be given an opportunity. They work hard and are great about communicating if they need time off for court or to see their parole officer. Over 60% of our workers are from this Reentry program."

– Monica Marquez, American West Pallets.

CONTACT US

Employers who are interested in connecting with reentry clients should call our Employer Reentry Team at 480-851-2764.

ARIZONA@WORK
Innovative Workforce Solutions

A proud partner of the [Arizona@Work](#) network.



BEYOND BETTER BUSINESSES

Better Business Bureau® builds trust, promotes integrity, and champions what's right for our entire community.



ADVANCING ETHICS

BBB Accreditation displays a business's commitment to integrity, ethics, and marketplace best practices.

apply.bbbcommunity.org



CONNECTING BUSINESSES

BBB hosts networking and educational events in partnership with industry leading experts.

events.bbbcommunity.org



PRIORITIZING COMMUNITY IMPACT

BBB's Foundation for Education & Entrepreneur Leadership offers tools for businesses to grow and scale ethically through priorities on DEI, volunteerism and charitable work.

impact.bbbcommunity.org



EMPOWERING ENTREPRENEURS

Innovative BBB programming provides access to concept development, capital funding and mentorship for entrepreneurs to ethically develop their businesses.

innovation.bbbcommunity.org



CULTIVATING COLLABORATION

BBB spaces, coworking locations and outreach efforts provide opportunities to gather and collaborate to foster an ethical community.

spaces.bbbcommunity.org



CREATING CONFIDENT CONSUMERS

BBB gives consumers a place to discover trustworthy businesses, access reviews, and stay educated on marketplace scams.

bbb.org



CELEBRATING ROLE MODELS

BBB Torch Awards for Ethics honors businesses that generate a high level of trust among their employees, customers and communities.

torchawards.bbbcommunity.org



ELEVATING PURPOSE-DRIVEN BUSINESSES

BBB4Good verifies a company's commitment to incorporating social or environmental impact into their business model.

bbb.org/bbb4good



MEDIATING MARKETPLACE ISSUES

BBB acts as a neutral, third-party to help businesses and consumers overcome issues and settle complaints and disputes privately.

bbb.org/all/bbb-dispute-handling-and-resolution



INSTILLING ETHICS IN YOUTH

BBB high school student scholarships recognize future leaders for ethical actions in academics, athletics and service.

scholarships.bbbcommunity.org

LINKTREE



Better Business Bureau Serving the Pacific Southwest



Better Business Bureau Serving the Pacific Southwest



BBBPacSW



bbbpacsw



LEARN MORE

BUILD A THRIVING BUSINESS

From Funding to Future

CLICK HERE

**SEPTEMBER 4 &
DECEMBER 11, 2024**

events.bbbcommunity.org

ARE YOU AN
ENTREPRENEUR OR
AN UP-AND-COMING
ENTREPRENEUR TIRED
OF NAVIGATING THE
CAPITAL ACCESS
MAZE?

Join us for a day of connection, growth, and excitement at Build a Thriving Business: From Funding to Future! This isn't just another business event — it's an experience designed to make funding both fun and accessible while unlocking strategies for your business's financial success. Discover diverse funding options, explore the latest in AI and how to apply it to your business, and strategize your next steps for growth.

While you're here, engage with industry leaders, connect with fellow entrepreneurs in our vibrant networking scene, and leave with the tools and insights to secure essential financial resources.



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In partnership with
Empower
By GoDaddy



kivaUS



ApprenticeshipArizona



We look forward to celebrating the 10th anniversary of National Apprenticeship Week, so start planning your events now!

This year's theme - *10 Years of Engagement, Expansion, and Innovation* - is in recognition of the fact that, since the event's inception, literally thousands of events have allowed countless individuals to learn about the life-changing impacts that Registered Apprenticeship has had and continues to have for so many jobseekers and employers.

Daily Themes:

November 18, Monday

Youth and Young People Apprenticeship Day

November 19, Tuesday

Registered Apprenticeship in New and Emerging Industries and Around the Globe

November 20, Wednesday

Expanding Registered Apprenticeship to Underserved Populations

November 21, Thursday

Women in Apprenticeship

November 22, Friday

Federal Apprenticeship and Veterans in Apprenticeship

November 23, Saturday

62nd Annual David G. Hollis Outstanding Apprentice Awards Ceremony 2024 (The Wigwam Resort, Phoenix)

AZ ROC Outreach Highlights - October 2024

On a mission...

From meeting with homeowner associations and neighborhood groups, construction trade associations, government agencies, workforce development groups, and education stakeholders, AZ ROC representatives routinely engage with various organizations and community members in order to provide outreach and education in support of the agency's mission. If you would like to request an AZ ROC speaker for your event, fill out the "Request an AZ ROC Speaker Form" on the [Outreach and Education page](#).



The Registrar team took part in the latest Maricopa County Home Show as an information session participant. During the three day event members of the outreach, compliance and licensing departments shared important information about the Agency. This information session provided home show participants an opportunity to learn about hiring a licensed contractor and the steps to take should something go wrong with their project. Many members of the public were in attendance to ask important questions on how to spot a scammer and how to file a complaint. We even had a few licensed contractors stop by to share their success stories and connect with the team.

Thank you for inviting us!

Last week, our Chief of Licensing, Julie Pickerill, attended the AMCA Construction Inclusion Week Kick Off Mixer. It was a fun event and a great lead up to Construction Inclusion Week which takes place October 14th to 18th. Held at Sundt's Construction Training Center it was well organized with informative presentations and introductions to the Construction Inclusion Week! Thank you for having us!

Arizona State University's OSHA Education Center is housed in the Del E. Webb School of Construction (DEWSC), one of the Programs in the School of Sustainable Engineering and the Built Environment (SSEBE), under the Ira A. Fulton Schools of Engineering.

We are an OSHA Training Institute (OTI) Education Center, part of a National network of nonprofit organizations operating under an agreement with the U.S. Department of Labor to deliver occupational safety and health training to private and public sector personnel, organizations and agencies.

We offer many courses, ranging in length from half day to four days, for construction industry, general industry, health care workers and disaster site workers.

Courses are offered for open enrollment at our facilities or they can be delivered on a contract basis for your organization.

OSHA #7105 - Introduction to Evacuation and Emergency Planning

15 Oct 2024 8:00 AM • Arizona State University - 660 S. College Ave Tempe, AZ 85281

OSHA #7845 - Recordkeeping Rule Seminar

16 Oct 2024 8:00 AM • Arizona State University - 660 S College Ave. Tempe, AZ 85281

OSHA #511 - Occupational Safety and Health Standards for General Industry

21 Oct 2024 8:00 AM • VILT (Virtual Instructor-Led Training) – Zoom

OSHA #3115 - Fall Protection

22 Oct 2024 8:00 AM • Arizona State University - 660 S. College Ave Tempe, AZ 85281

OSHA #3095 - Electrical Standards

28 Oct 2024 8:00 AM • VILT (Virtual Instructor-Led Training) – Zoom

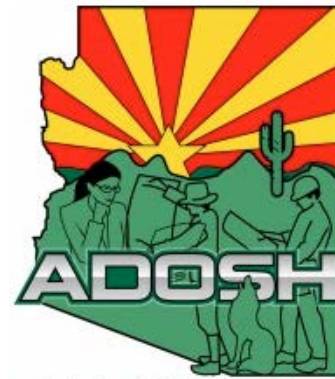
OSHA #2255 - Principles of Ergonomics

28 Oct 2024 8:00 AM • Arizona State University - 660 S. College Ave Tempe, AZ 85281

OSHA #500 - Trainer Course in Occupational Safety and Health Standards for the Construction Industry

04 Nov 2024 8:00 AM • VILT (Virtual Instructor-Led Training) – Zoom

MORE INFO



Protection of life, health, safety and welfare of Arizona's most valuable assets.

EZregister.

ADOSH - Subpart N 29 CFR 1926 - Helicopters, Hoists, Elevators, and Conveyors (Webinar)

Location:
10/15/2024 @ 8:30 AM

Hosted by: [Arizona Division of Occupational Safety and Health](#)

Oct
15

EZregister.

Hazard Communication & GHS In-Person TUCSON

Location: Industrial Commission of Arizona Building, 2675 E Broadway Blvd. Tucson, AZ 85716. - US
10/15/2024 @ 8:30 AM

Hosted by: [Arizona Division of Occupational Safety and Health](#)

Oct
15

EZregister.

ADOSH - 29 CFR 1926 Subpart CC - Cranes and Derricks in Construction (Webinar)

Location:
10/16/2024 @ 8:30 AM

Hosted by: [Arizona Division of Occupational Safety and Health](#)

Oct
16

EZregister.

Personal Protective Equipment In-Person Tucson

Location: Industrial Commission of Arizona Building, 2675 E Broadway Blvd. Tucson, AZ 85716. - US
10/16/2024 @ 8:30 AM

Hosted by: [Arizona Division of Occupational Safety and Health](#)

Oct
16

MORE INFO



MORE INFO

The **NASCLA Continuing Education Program**, powered by Vector Solutions | RedVector, provides an opportunity to access an online platform with **over 600+ construction trade related courses**. Licensed contractors & tradespeople have a dedicated library of courses to develop their skills and provide accredited courses to fulfill continuing education (CE) hours.

Course topics include, construction code and standards, contracts or contract law, workplace safety, such as OSHA, etc., basic business principles and practices, and other related topics regarding practice of construction in business, land use, zoning, resource conservation, estimating, etc. Examples of the courses offered are below:

- Residential Safety Essentials
- Construction Cost Estimating: Resources and Processes
- Worksite Safety 01: OSHA Safety Introduction
- Understanding Workers' Compensation for Employees (V15)
- Construction Cost Estimating: Types and Purposes of Estimates
- HVAC Acoustics
- Confined Spaces in Construction
- Construction Project Management: Project Financial Management

Step 1: Go to www.redvector.com

Step 2: Select your course.

Step 3: Apply **RV-NASCLA15** at check out for 15% off!



ARE YOU READY TO LADDER UP TO A BIGGER LICENSE SCOPE?

*Register for a free virtual
AZ ROC Applicant Education Seminar
Leaders of the Licensing Team will answer your
questions in real time and teach you everything
you need to know about how to reduce common
application errors that delay approval*



Sign up at:

<https://www.eventbrite.com/cc/az-roc-applicant-education-seminars-109419>



Username
Password
LOG IN

Welcome to Government at the speed of business

Created in 1931, the Arizona Registrar of Contractors licenses construction professionals to legally operate in the State of Arizona.

Whether you're looking to build Arizona's future or restore its past,

How to Create an Account on the ROC Online Customer Service Portal

How to Create



TUTORIAL

Watch on  YouTube

Use the Online Portal!

The fastest and most convenient way to apply for, renew and update a license is to set up an account on the Online Customer Service Portal.

Go to roc.az.gov and click on "My Account/Login" to get started.



We're here to help!

- Phone: 1-877-MY-AZROC (1-877-692-9762)
- Online: roc.az.gov
- In Person: during regular business hours



Click to connect with us on social media!