



**THE FOLLOWING APPLIES TO ALL NON-COMMERCIAL PUBLIC RECORDS REQUESTS:**

**1. Reproduction Charges:**

Refer to the Registrar's website (<http://roc.az.gov>) or call 1-877-692-9762 for the most up-to-date fee schedule.

- i. The fee schedule is located in the "Consumer Resources" section, and at the bottom of the "Forms" page in the "Miscellaneous" section.

**2. All requests for public records may be submitted by way of this request form via:**

- i. **In-Person:** Registrar of Contractors, 1700 W. Washington St. Ste. 105, Phoenix, AZ 85007
- ii. **Mail:** Registrar of Contractors, P.O. Box 18244, Phoenix, AZ 85005-8244
- iii. **Electronically, by Email:** [publicrecords@roc.az.gov](mailto:publicrecords@roc.az.gov)

**3. Pre-payment is required.**

- i. Upon receipt of your written request for public records, the Registrar will provide an invoice with a unique public request number and total amount due for the records requested.
- ii. You may send your payment to the P.O. Box noted in your letter/invoice or pay on the ROC website with credit on the **main page under the "I would like to" field, click "Renew My License Online."**
- iii. **In the ROC renewal system, place your public records request number in the company and license number fields.**
- iv. Upon receipt of payment, the records will be retrieved, redacted and processed. See A.R.S. § 39-121.01(D)(1). You may choose to have the records mailed (physically or electronically) to you or you may request to pick up the records in person.

**4. Requests are processed in the order they are received.**

Some records may take longer than others to process.

- i. Processing time is contingent upon the nature of the request, content of the records, location of the records, and status of the files (e.g., archived).
- ii. **The Registrar does not provide a specified processing date, but will attempt to process the request in a timely manner. A minimum of 30 days should be planned for when submitting a records request.**

**5. Viewing**

In accordance with A.R.S. §39-121, public records may be inspected in person.

- i. **In order to review records an appointment must be made by contacting the Records Manager at [publicrecords@roc.az.gov](mailto:publicrecords@roc.az.gov).** Processing time may vary.

**6. Right to deny public inspection**

The Registrar reserves its right to deny inspection of certain records when:

- i. The record is made confidential by statute or otherwise;
- ii. The record involves the privacy interest of persons; or
- iii. Disclosure could be detrimental to the best interests of the State.

**7. Disclaimer of Liability**

The Requester expressly agrees that its use of the data provided in the public record is at the Requester's sole risk. The Registrar assumes no liability for:

- i. Errors, omissions, or inaccuracies in the information provided regardless of how caused; or
- ii. Any decision or action taken or not taken by the Requester in reliance upon any information or data produced in response to this request.

**8. Additional processing time may be required**

Public records are maintained in various locations and some records may contain private or sensitive information that requires additional review and possible redaction. Additional time may be needed to process requests involving these types of records and an estimated time frame will be communicated to the Requester.



# Arizona Registrar of Contractors Non-Commercial Public Record Request Form



**Attention: ROC LEGAL DEPARTMENT**

1700 W. Washington St. Ste. 105,  
Phoenix, AZ 85007-2812

Tel: (602) 542-1525 or  
Toll Free: 1-877-MY AZROC (1-877-  
692-9762) Email: publicrecords@roc.az.gov  
Visit us online at: [www.roc.az.gov](http://www.roc.az.gov)

**MAIL TO: P.O. Box 18244**  
**Phoenix, AZ 85005-8244**

*Date Stamp Here*

DO NOT WRITE IN THIS  
SPACE FOR OFFICE USE ONLY

Use this form to request a public record from our office pursuant to A.R.S. § 39-121. Please be specific concerning the documentation you are seeking. If possible, identify the contractor license number and/or complaint number. \* *Please review the information on the last page of this form prior to submitting your request.*

### REQUESTER INFORMATION

|                               |             |                  |
|-------------------------------|-------------|------------------|
| Name:                         |             | Date of request: |
| Company Name (if applicable): |             |                  |
| Address:                      |             |                  |
| Telephone Number:             | Fax Number: | E-mail:          |

### DOCUMENT INFORMATION

Please indicate the type of file you are requesting:  LICENSE file(s)     COMPLAINT file(s)     OTHER

|                     |              |                |
|---------------------|--------------|----------------|
| Contractor/Company: | License No.: | Complaint No.: |
| Contractor/Company: | License No.: | Complaint No.: |
| Contractor/Company: | License No.: | Complaint No.: |

*Request is made for the following public records (indicate document name, page numbers, dates, contractor name, complainant name, and license number where applicable):*

**Requester's Affiliation:**

Complainant     Complainant Attorney     Respondent     Respondent Attorney     Media     Member of the Public no affiliation

The requested records will be used for:  Non-Commercial purpose    **\*\*Commercial purpose** (Complete "Commercial Request" form. Additional fees apply)

I am requesting:  
 Hard Copies     Electronic Copies     \*Certified Copies     Records Inspection (in-person)  
 I would like for the records to be **mailed** to the address provided above (*an additional \$10.00 flat rate envelope and postage fee applies*)  
 I would like to be notified to **pick up** the records in person

*\*Certified copies will be provided in accordance with Arizona Rules of Evidence 902*

**I declare that I have reviewed the information and instruction sheet accompanying this form and I: (1) understand the contents; (2) accept and agree to the Reproduction Charges laid out by the Registrar; and (3) certify that this request is for a non-commercial purpose. I further declare that the reproduction of the records received will not be used directly or indirectly for any purpose other than described above.**

Signature

Date