







Please Note: The Registrar of Contractors Residential Recovery Fund process is not automatic. A claim, which is separate from the complaint, must be filed.

If the Final Decision is Against a Residential Contractor and the Complainant is a Residential Property Owner, who is Eligible for the Registrar's Residential Recovery Fund, they may File a Claim.

Completed Claim is Filed

Recovery Fund Staff Review Claim to Determine Eligibility and Actual Damages

Notice of Payout Issued and Sent to All Parties

Notice of Denial Issued and Sent to All Parties

Payout Disputed by Either Party within 15-Days

Payout Not Disputed by Either Party within 15-Days

A Copy of the Claim File is Sent to OAH with a Hearing Request Form

Fund Payout Issued for Amount of Damages According to Notice of Payout up to \$30,000 per Person, up to \$200,000 per License

ROC Issues a Notice of Hearing to All Parties

Check Cut

Hearing Held at the Office of Administrative Hearings

OAH Sends the Registrar the Administrative Law Judge's Recommended Decision

Registrar Reviews the ALJ's Recommended Decision and Accepts, Modifies or Rejects the Decision, in Accordance with ARS 41-1092.08.

Registrar Mails Final Recovery Fund Decision to All Parties

If applicable, Fund Payout Issued for Amount of Damages According to Notice of Payout up to \$30,000 per Person, up to \$200,000 per License

Check Cut, If Applicable